

# ANNUAL PERFORMANCE REPORT 2018/2019

Vision: "A developmental people driven organisation that serves its people"

Mission: To provide essential and sustainable services in an efficient and effective manner.

This Annual report is drafted in line with section 46 of the Municipal Systems Act, 2000 (Act 32 of 2000)

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#### 1. Legislative Requirements

In terms of section 46(1) and (2) of the Local Government: Municipal Systems Act (MSA), 2000(Act 32 of 2000), municipalities are required to annually prepare a performance report reflecting, the performance of the municipality and of each service provider during the financial year. The annual performance report must also reflect comparison of performance with targets set for the year under review with performance of the previous financial year.

Section 121 of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) further states that the annual performance report must form part of the municipality's Annual Report. Molemole Municipality's Annual performance report for the 2018/19 financial year has been prepared in line with the provisions of the MSA read together with the MFMA.

The Municipal Finance Management Act, no 56 of 2003, further defines the Service Delivery Budget Implementation Plan (SDBIP) as a detailed plan approved by the Mayor of the municipality for implementing the municipality's delivery budget and must include the following:

- (a) Projections of each month of:
  - (i) Revenue to be collected, by source and
  - (ii) Operational and Capital expenditure, by vote;
- (b) Service delivery targets and performance indicators for each quarter

The Mayor of Molemole Municipality approved the 2018/19 SDBIP which captured the performance indicators and targets for the financial year. The approved SDBIP translated the objectives and targets set in the municipality's Integrated Development Plan (IDP) and the tabled budget into quarterly monitoring tool that was used to measure the performance of the municipality. The approved 2018/19 SDBIP was reviewed in February 2019 through a council resolution after council approved an adjustment budget.

The SDBIP is a tool that enables both the political and administrative components of the municipality to monitor, evaluate and report performance quarterly, half-yearly and annually. This document presents the performance report for the whole of 2018/19 financial year in terms of financial projections and service delivery targets as set in the 2018//2019 SDBIP.

#### 2. Molemole Municipality Performance Management System (PMS)

In terms of section 38 of the MSA municipalities are required to establish a performance management system that is commensurate with their resources, best suited to their circumstances and in line with the priorities, objectives, indicators and targets set in its IDP.

The municipality adopted the Performance Management System Policy Framework together with the IDP for the 2018/19 financial year. The framework guides how performance management system is undertaken and prescribes the development of the PMS Policy to ensure the implementation of framework. The PMS Policy is reviewed annually and adopted by council during the adoption of the IDP and Budget.

In terms of the adopted PMS Policy the reporting cycle of the municipality is as follows:

- Quarterly reporting;
- Mid-Year reporting; and
- Annual reporting

	Performance Policy Management Framework	All MSA s57/56 Performance contracts signed	Functionality Audit Committee	Functionality of MPAC	Submission of section 52d reports	Approval of 2017/8 Annual report
In place	<b>√</b>	<b>√</b>	✓	<b>√</b>	✓	<b>✓</b>

#### 3. Issues raised by the AG in the 2017/18 Audit Report and Management's Corrective Measures

During the 2017/18 financial year the Auditor General highlighted issues that need to be corrected by management. Issues raised included among others; compliance to legislation, internal control and governance related issues. Management developed an Audit Action Plan to address issues raised in the Auditor General Report. The Audit Action plan was also submitted to the Auditor General for comment.

Coordination was done through the Office of the Chief Financial Officer and Internal Audit. Issues raised form part of the senior management meetings and Audit Steering Committee meetings chaired by the Municipal Manager where progress in terms of the implementation was reported. The AG Action plan was also a standing item on the municipality's Audit Committee meetings.

### 3.1 2017/18 Audit report

#### 3.1.1 Abridged version of the key issues raised

No.
-20
-F

#### 3.1.2 Summary of Matters Affecting the Auditor's Report per Department

	2017/18 SUMMARY OF ALL AG FINDINGS STATUS PER MUNICIPAL DEPARTMENTS										
	Department	Number of findings	Number of findings resolved	Percentage% resolved							
1	Municipal Manager	3	2	67%							
2	Budget & Treasury	33	32	94%							
3	Technical Services	0	0	0%							
4	LED&P	0	0	0%							
5	Community Services	0	0	0%							
6	Corporate Services	2	2	100%							
	Totals	38	36	95%							

# 3.1.3 Details of matters affecting Auditor's report

No.	Audit Findings	Description of Finding	Finding status	Root Cause	Action Plan Description	Completion Date	Person Responsi ble	Positio n	Progress	Narrative to Progress/ Challenges
1	AFS (Disclosure)	There were misstatements identified during high level review.  1. There were differences identified between the AFS (statement of financial position and statement of financial performance) and Trial Balance.  2. There were differences identified between the AFS (statement of financial performance) and Trial Balance.  3. There is no accounting policy for intangible assets it was disclosed in note (4) of the AFS.  4. There were differences noted in the Statement of Financial Performance and	New	Accurate and complete financial reports not prepared regularly. Inadequate review of the AFS.	1. Draft Annual Financial Statements process plan to ensure adequate preparation and review of the AFS. 2. Quarterly preparation and review of the financial statements.	30-Jun-19	Zulu K	CFO	Completed	1. The Municipality has appointed the service provider in the year 2018/19 to assist with the preparation of the Quarterly AFS.  2. Draft Quarterly and Half yearly financial statements have be finalized by the municipality.  3. The CFO is currently finalizing the review of the supporting documents.  4. Auditor General is currently been
		amount in the Trial balance for Revenue								e <mark>ng</mark> age <mark>d t</mark> o start with the interim

No.	Audit Findings	Description of Finding	Finding status	Root Cause	Action Plan Description	Completion Date	Person Responsi ble	Positio n	Progress	Narrative to Progress/ Challenges
		from exchange transactions. 5. GRAP 24: There were explanations on the AFS for immaterial variances (e.g. variances less than 5% 6. Prior and current year balances for net cash flow from operating activities it's not casting (Cash flow statement)								auditing April 2019.

No.	Audit Findings	Description of Finding	Finding status	Root Cause	Action Plan Description	Completion Date	Person Responsi ble	Positio n	Progress	Narrative to Progress/ Challenges
2	Consequenc e managemen t	No disciplinary steps were taken against officials who permitted unauthorized expenditure, irregular expenditure, fruitless and wasteful expenditure. Irregular expenditure relating to prior year amounting to R3 465 406 incurred by the municipality were not investigated in line with section 32(2) (b) of the MFMA.	New	Inadequate records manageme nt system.	1. Quarterly submission of the UIF register to Council to refer to MPAC for investigations. 2. Quarterly meetings by the Financial Disciplinary Board to assist with disciplinary measure for possible financial misconduct	30-Jun-19	Zulu K	CFO	Completed	1. The submission of the UIF to council is being done on quarterly basis.  2. Prior years UIF is currently being analysed and seeking advice from Treasury and Cogta on how to resolve.  3. Planned to send to MPAC by June 2019 after a proper resolution and relevant documents have been obtained.
3	AoPO	1. There were inconsistencies noted between the SDBIP and the Annual Performance Report. 2. The indicators and targets in the SDBIP and APR were not clearly defined or	Recurrin g	Inadequate preparation of the SDBIP and Annual Performanc e Report.	1. Timely preparation and review of the SDBIP. 2. Alignment of the SDBIP and the Annual Performance Report. 3. Independent review of the	28-Feb-19	Mogakane KM	Manager PMS	In progress	The SDBIP have been reviewed to align with the APR and was noted by council.

No.	Audit Findings	Description of Finding	Finding status	Root Cause	Action Plan Description	Completion Date	Person Responsi ble	Positio n	Progress	Narrative to Progress/ Challenges
		specific (Complete Sports Complex).			Annual Performance Report.					
4	SCM	The suppliers who have been identified as business associate with municipal officials did not disclose the business associate relationship in their declarations MBD4-Forms. The municipal officials did not disclose the business associate relationship with the identified suppliers in their declaration as required by the Code of Conduct for Municipal Employees.	Recurrin	Lack of enforcemen t of consequence management	1. Annual declaration of all employees. 2. Enforcement of penalties for false declaration by suppliers.	30-Jun-19	Ralepheny a T	Manager SCM	Completed	Service Provider and the Official has been reprimanded.

No.	Audit Findings	Description of Finding	Finding status	Root Cause	Action Plan Description	Completion Date	Person Responsi ble	Positio n	Progress	Narrative to Progress/ Challenges
5	Revenue	The municipality did not fully implement and adhere to the Municipal Systems Act. There was no evidence of disconnections or restriction of water or discontinuation of any other service due to lack of full payment on the due date or payment arrangement of any amount for services, rates or taxes by the customers.	Recurrin	Slow response by manageme nt on the implementa tion of the policies.	1. Community consultations. 2. Final written warning to all consumers. 3. Implementation of disconnection of services.	31-Mar-19	Nkalanga AS	Manager Revenue	Completed	1. Notices has been issued to rate payers.  2. The official who will be responsible for the disconnection exercise was trained by the system provider on the 06th of February 2019 for the execution of the disconnection and reconnection process.  4. Technicians will be activating the system for disconnections on the 30 April 2019.

# 4. FINANCIAL PERFORMANCE OF THE MUNICIPALITY FOR THE FINANCIAL YEAR 2018/19

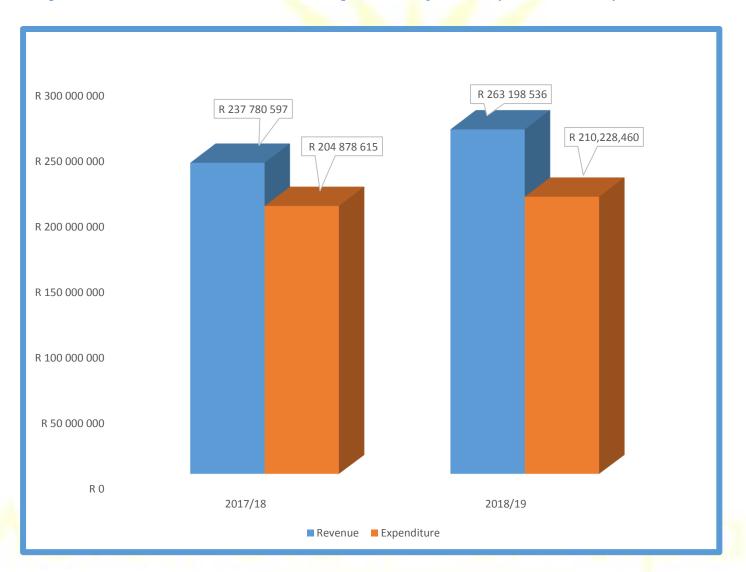
# 4.1 Total Revenue and Expenditure by Source

					·
DESCRIPTION	ANNUAL BUDGET	ANNUAL ACTUAL	% EXPENDITURE /REVENUE	VARIANCE	REASONS FOR VARIANCE
	R	R	%	%	
Revenue By Source				de la	
Property Rates	14,480,287	14,578,847	101	-1	None
Service Charges	10,869,361	9,790,658	90	10	The process of converting all the municipal customers to prepaid electricity meters lead to the reduction in electricity usage and the implementation of the credit control and the debt collection procedures restricted users to utilized electricity in some other occasions as the electricity was disconnected.
Rental of facilities and equipment	268,878	456,493	170	-70	Revised Service level agreement with the department of public works lead to the increment on the rental accrual schedule.
Interest earned- external investment	2,000,000	1,820,125	91	9	The Municipality had less excess cash to invest as expected
Interest earned- outstanding debtors	1,403,689	1,066,849	76	24	Payments received for long outstanding debtors lead to the reduction in the interest amount/billed.
Fines	1,165,286	843,859	72	28	Two municipal traffic vehicle has technical challenges during the financial year which lead to the traffic officers shifts to be reduced from two shift to one shift.

DESCRIPTION	ANNUAL BUDGET	ANNUAL ACTUAL	% EXPENDITURE /REVENUE	VARIANCE	REASONS FOR VARIANCE
Licenses and permits	6,691,601	3,563,142	53	47	Departmental system technical challenges lead to the municipality to return clients in several occasions which caused a serious reduction in revenue.
Agency services	2,347,046	673,187	29	71	Instability of water supply due to the 100% reliance on ground water lead to the reduction in revenue.
Transfers and subsidies	179,235,979	177,221,330	99	1	None
Other revenue	44,736,409	213,972	0	100	The sale of stands process was finalized later which lead to the municipality not to sold the properties before the end of the financial year.
Total Revenue ( including Capital transferred)	263,198,536	210,228,462	80	20	

The Annual budget for 2018/19 financial year amounts to **263,198,536**. The actual expenditure for the period ending 30 June 2019 amounts to **210,228,462**. On average **100%** of all allocated budget should be spent by end of financial year, the municipality has spent **80%** on operating expenditure inclusive of staff benefits.

# 4.2 Graphical Illustration: Revenue and Expenditure for 2017/18 and 2018/19



## 4.3 Operating Budget and Expenditure for the 2018/19 financial year

DESCRIPTION	ANNUAL BUDGET	ANNUAL ACTUAL	% EXPENDITURE / REVENUE	VARIANCE	REASONS FOR VARIANCE
DESCRIPTION	AITHOAE BODGET	AINIOALACIOAL	, KEVENOE	VARIANCE	REASONS FOR VARIANCE
Employee related costs	84,772,673	78,988,942	93	7	Vacant posts not filled
Remuneration of Councillors	12,865,286	12,328,370	96	4	None
Debt impairment	5,506,700	<mark>4,740</mark> ,081	86	14	Impairment budget was only inclusive of municipal service related debtors excluding the agency fee provision.
Depreciation	8,148,576	8,931,838	110	-10	WIP project transferred to completed project
Bulk purchases	7,800,000	9,419,063	121	-21	The municipality estimated less usage of electricity taking into account the removal of electricity meters to replace with smart meters
Contracted services	32,369,925	27,401,825	85	15	Repairs and maintenance budget (R 8.7 million) was included in the contracted services budget
Finance Charges	1,184,232	1,154,598	97	3	
General Expenses	50,513,458	46,737,086	93	7	Receivables from Exchange and non-exchange transaction was budgeted in one vote. It will be split in the new financial year.
TOTAL OPERATING EXPENDITURE	203,160,850	189,701,803	93	7	

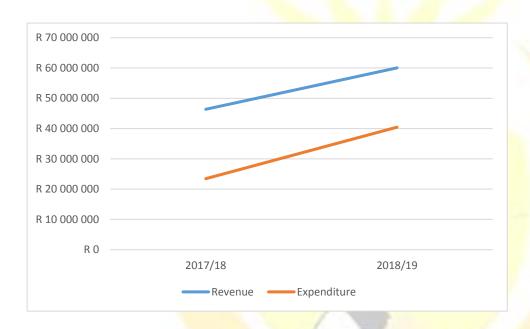
The total annual operating budget for the financial year 2018/19 amounts to **203,160,850** and the actual expenditure from 01 July 2018 to 30 June 2019 amounted to **189,701,803 (93%)** compared to the proportional percentage of **100%.** This expenditure include the employee and councillor remuneration costs for the financial year under review

## 4.4 Capital Budget and Expenditure for the 2018/19 financial year

DESCRIPTION	ANNUAL BUDGET	ANNUAL ACTUAL	% EXPENDITURE \REVENUE	VARIANCE	REASONS FOR VARIANCE
	R	R	%	%	
Property, Plant and Equipment	60,037,686	45,682,358	76	24	The municipality has a balance of (R 1.6 million)
TOTAL CAPITAL EXPENDITURE	60,037,686	45,682,358	76	24	

Expenditure in respect of capital projects up to 30 June 2019 amounts to **R 45,682,358** against an Annual budget of **R 60,037,686** which is **76%** against the annual budget.

# 4.5 Graphical Illustration: Capital and Expenditure per financial year

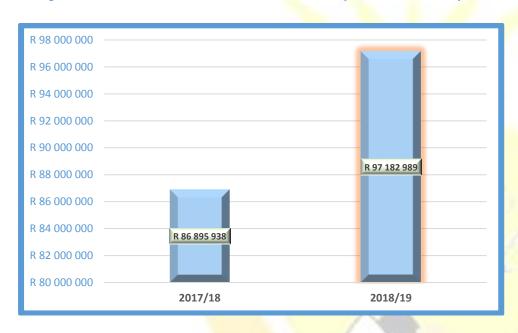


#### 4.6 COMPREHENSIVE ANALYSIS OF SERVICE DEBTORS

• The Outstanding Service Debtors As At 30 June 2019 Amounts to R 97,182,988,59 and Is Made Up As Follows:

	Debi	tors Ageing as per age Anal	veis of 30 June 2019		
Category	Current (0 - 30 days)	31 - 60 days	61 - 90 days	+90 days	Total Service Debt
Electricity	226 529,13	58 045,73	52 570,13	3 064 164,61	3 401 309,60
Other service charges	24 327,88	23 147,14	11 907,26	551 193,34	610 575,62
Rates : Agricultural properties	206 033,35	102 062,07	102 176,23	8 754 189,72	9 164 461,37
Rates: Business and commercial	263 774,88	112 000,27	111 770,43	3 407 497,71	3 895 043,29
Rates : Farm properties	64,50	32,27	31,62	_	128,39
Rates : national government	1 506 266,59	746 863,25	743 587,50	54 913 951,42	57 910 668,76
Rates : Public service infrastructure	1 868,60	897,02	926,52	69 877,92	73 570,06
Rates : Residential development	323 093,57	146 814,59	152 212,68	7 395 022,90	8 017 143,74
Rates : Residential Vacant land	9 158,76	4 034,64	4 348,38	133 493,54	151 035,32
Waste	372 275,60	169 179,28	178 855,09	8 267 484,96	8 987 794,93
Waste water	151 340,39	64 710,82	70 372,12	1 159 699,01	1 446 122,34
Water	270 989,73	141 728,46	106 895,95	3 005 521,03	3 525 135,17
<b>Grand Total</b>	3 355 722,98	1 569 515,54	1 535 653,91	90 722 096,16	97 82 988,59

# 4.7 Graphical Illustration: Total Debt 2017/18 and 2018/19



# 5. NON-FINANCIAL/SERVICE DELIVERY PERFORMANCE

## 5.1 Summary of non-Financial Performance per Municipal Departments during 2017/18 FY

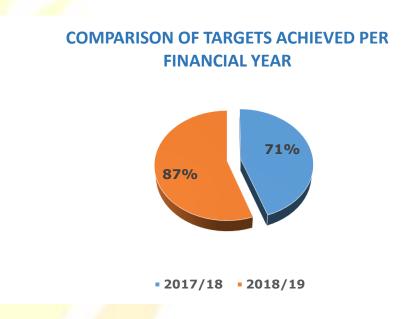
No	Department	No. of planned targets	No of targets achieved	% targets achieved	No of targets not achieved	% targets not achieve d	No of targets discontinu ed	% targets discontinued
1	Corporate Services	12	10	770/	0.2	23%	0	0%
		13	10	77%	03	23%	0	0%
2	Technical Services						_	
		09	03	33%	06	<mark>67%</mark>	0	0%
3	Community Services		7	- home				
		5	1	20%	04	<mark>80</mark> %	0	0%
4	Local Economic Development and							
	Planning	20	17	89%	02	11%	01	5%
5	Finance/Budget and Treasury							
		29	24	86%	04	14%	01	3%
6	Municipal Manager's Office		Male and a second					
		25	17	68%	08	32%	0	0%
	Total	101	72	71%	27	29%	02	2%

# 5.2 Summary of non-Financial Performance per Municipal Departments during 2018/19 FY

No	Department	No. of planned targets	No of targets achieved	% targets achieved	No of targets not achieved	% targets not achieved	No of targets Discontinued/ Target not verifiable	% targets discontin ued
1	Corporate Services	19	15	79%	04	21%	0	0%
2	Technical Services	13	11	79%	02	15%	0	0%
3	Community Services	12	10	83%	02	17%	0	0%
4	Local Economic Development & Planning	19	19	100%	0	0%	0	0%
5	Budget and Treasury	31	29	93%	02	7%	0	0%
6	Municipal Manager's Office	33	28	85%	05	15%	0	0
	Total	127	111	87%	16	13%	0	0%

#### 5.3 Graphical illustration: Percentage of targets achieved





N.B: There were 127 targets in the 2018/19 financial year compared to (97) targets in the 2017/18 financial year. The municipality's performance has improved by 23% despite additional thirty (30) targets during the 2018/19 financial year.

#### 6. SUMMARY OF NON- PERFORMANCE OF SET TARGETS AND MEASURES TO IMPROVE PERFORMANCE

TARGETS NOT ACHIEVED	CHALLENGE	CORRECTIVE MEASURES
1. LED&P Department		
None	None	None
2. TECHNICALSERVICES		
Mohodi sports     complex.     Blading of gravel road     Upgrading of     Electricity Network	<ul> <li>2000 Steel grandstand not installed in line with target.</li> <li>Persistent Mechanical breakdown of Plant. Ageing Infrastructure plant</li> <li>The community's unwillingness to allow the Contractor to commence with the scope of works.</li> </ul>	- Provision for installation of 2000 grandstand made for 2019/20 Financial yearBudget Provision made for procurement of new plant - The project will be rolled over into 2019/20 financial year
3. CORPORATE SERVICE	is	
- Disaster Recovery Plan (DRP) not implemented	- No responsive bids during competitive bidding processes	- Sourcing the services of SITA to provide the municipality with DRP the solution
- 04x Councillors training programmes coordinated	- Amount left after the roll out of the 1 x training programme was not enough to fund the second programme.	- Ensures that all targets are reached in every quarter for 2019/20 financial year
- 75% of Internal Audit queries implemented	<ul> <li>Training not provided to the ICT personnel and ICT Steering Committee.</li> <li>Performance agreements not signed by Employees</li> <li>Proof of implementation of the following standards was not provided (a) Information Security Standards ISO 27002 (b) ITIL IT service management</li> <li>Training not provided to the ICT personnel and ICT Steering Committee.</li> <li>Lack of a Formalized Security Awareness Program</li> <li>Lack of a Formal and Functional Disaster Recovery Plan</li> <li>Impact assessment not performed for changes</li> <li>Lack of Service Level Reporting</li> </ul>	1 <sup>st</sup> Quarter of 2019/20

TARGETS NOT ACHIEVED	CHALLENGE	CORRECTIVE MEASURES
TARGETS NOT ACTUE	- Inadequate back-up and restore process	
4. COMMUNITY SERVICE	ES	
- 600 x chairs and 10x tables	- 500 chairs procured due to budget constraints	- None
- Strategic risk not addressed	- Budget allocated to landfill and landfill activities for 2021/22 financial year.	<ul> <li>Temporary measure taken to record and report on waste management by interns from DEA and University of Limpopo using SAWIS.</li> </ul>
5. OFFICE OF MUNICIP	AL MAN <mark>AGE</mark> R	
- 67% Auditor General queries implemented	- Queries relates to misalignment between IDP and SDBIP.	- Alignment of SDBIP & APR to be done for 2019/20 and independently reviewed.
- 57% of Internal Audit queries implemented		
- 1x Fraud Awareness campaigns conducted instead of 2	- Unavailability of Fraud facilitators from COGHSTA	- To be implemented in-house the 2ND Quarter of 2019/20
- 50% of Risks implemented	- No PMS Coordinator to capacitate the unit	- Appointment of PMS prioritized for 2019/20
- 92% of AC resolutions implemented	<ul> <li>Ethics register not developed. Risk Officer still benchmarking with other institutions.</li> <li>Scheduled of meetings for Risk committee not compiled</li> <li>Quarterly assessment of senior managers</li> <li>Close out report for Risk and Audit units</li> <li>Special Audit committee to consider municipal performance</li> </ul>	The outstanding resolutions will be finalized by 1st Quarter 2019/20
6. BUDGET AND TREAS	URY	
- 97% of Auditor General queries addressed	- Electricity distribution losses above the threshold	- Service Provider appointed to install smart meters to reduce the losses.
- 76% of Iinternal audit queries addressed	- Verification of Assets - Inadequate Cash Management	- Internal Audit to conduct a retest - Investigation in progress. To be completed by 31st August 2019.

## 7. Departmental performance against planned targets as per the 2018/19 SDBIP

The Departmental Scorecards (detailed SDBIP) capture the performance of each Department. Unlike the Municipal Scorecard, which reflects on the strategic performance of the Municipality, the Departmental SDBIP 2018/19 provides a comprehensive picture of the performance per Department. It consists of objectives, indicators and targets derived from the approved SDBIP.

#### 7.1 Local Economic Development and Planning

Key P	erforman	ce Area 1:	Spatial R	ationale									
Outc	omes 9:		Responsi	ve, Accoun	itable, Effe	ctive and Ef	ficient Local G	Government Syst	tem				
Outputs:  Implement a differentiated approached to municipal financing, planning and support Improving access to basic services Implementation of the community works programme Actions supportive of the human settlement outcome													
Strat	Organisat tegic Obje tegic Obje	ectives		To enhance conditions for economic growth and job creation To manage and coordinate spatial planning within the municipality									
Pro jec t No	Priorit y Areas (IDP)	Key performa nce indicator	Project Name										
1.	Spatial P	Number of workshop conducted	Spatial planning awarene ss	2x worksho p conducte d	4x Spatial awarenes s workshop conducte d	None	4x spatial awareness workshops conducted	Achieved 4x workshop conducted	Old	None	None	Budget R60,000.00 Expenditure R 59,410.00	Invites, Agenda, program, presentatio ns
2.	Planning	Number of settlement s demarcate d	Demarca tion of sites	New Indicator	1x settlemen t demarcat ed	None	None	Achieved 1x settlement demarcated	New	None	None	Budget R400,000 Expenditure R150 000	Advert ,appointme nt letter, Layout plan, Approval letter

Key P	erforman	ce Area 1:	Spatial R											
	omes 9:							Sovernment Syst						
Outp	uts : Organisat	ional	<ul> <li>Implement a differentiated approached to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul>											
Strat	egic Obje egic Obje	ectives	To enhance conditions for economic growth and job creation To manage and coordinate spatial planning within the municipality											
Pro jec t No	Priorit y Areas (IDP)	Key performa nce indicator	Project Name	Baselin e		Revised 2018/19 Annual Target	2017/18 Actual Achieveme nt	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	Challeng es	Corrective measures	Budget/ Expenditure	Means of verificatio n	
3.		Percentage of building plans received processed	Processi ng of building plans received	100% processi ng of received building plans	100% processin g of received building plans	None	Achieved 100% (25 out of 25) of buildings plans received and processed	Achieved 100% (23 out of 23) of received building plans processed	Old	None	None	Opex	Building Plan Register	
4.	Spat	Percentage of Land use application s processed	Processi ng of received land use applicati on	100% Processi ng of received land use applicati ons	Processin g of received land use applicatio	None	Achieved 100% (18 out of 18) land use applications received processed	Achieved 100% (32 of 32) of land use applications processed	Old	None	None	Opex	Land use application register	
5.	Spatial Planning	No of sites pegged	Pegging of sites	180 sites to be pegged	250 sites to be pegged	None	Achieved 180 sites pegged in Mogwadi and Morebeng	Achieved 250 sites pegged	Old	None	None	Budget R200 000 Expenditure R197,641.65	Advert, Appointmen t letters, certificate of completion from land surveyor Map	

Key P	erforman	ce Area 1:	Spatial R	ationale										
Outc	omes 9:		Responsi	ve, Accour	ntable, Effe	ctive and Ef	ficient Local (	Government Syst	tem					
Outp			• II • II • A	<ul> <li>Implement a differentiated approached to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul>										
Strat	Organisat egic Obje egic Obje	ectives		To enhance conditions for economic growth and job creation To manage and coordinate spatial planning within the municipality										
Pro jec t No	Priorit y Areas (IDP)	Key performa nce indicator	Project Name	Baselin e	2018/19 Annual Target	Revised 2018/19 Annual Target	2017/18 Actual Achieveme nt	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	Challeng es	Corrective measures	Budget/ Expenditure	Means of verificatio n	
6.		Number of LED stakeholde r engageme nt held	LED Stakehol der engage ments	4x LED forum meeting s held	4x LED forum meetings held	None	Achieved  4x LED forum meetings held	Achieved 4x LED forum meeting held	Old	None	None	Budget R70,377.00 Expenditure 64,045.00	Invites, attendance registers, agenda and reports	
7.	LED	Number of investor conference held	Investor conferen ce	1x investor conferen ce held	investor conferenc e held	None	Achieved 1x SMME/ Investor Conference held	Achieved 1x investor conference	Old	None	None	Budget R 300,000.00 Expenditure R 289,535.00	Report on conference with attendance register and photos	
8.	D	Number of career EXPO held	Molemol e career Expo	1x Career Expo held	1x Career Expo to be held	None	Achieved 2x Career EXPOs held	Achieved 1x Career Expo held	Old	None	None	Budget R 180,000.00 Expenditure R 177,345.00	Reviewed concept document and ToR, career expo report	
9.		Number of agriculture graduates capacitate d	Youth in agricultu re program me	6x Agricultu re graduate s appointe	6x graduates capacitat ed in agricultur e	None	Achieved 6x graduates capacitated in Agricultural	Achieved 6x graduates capacitated in Agricultural Programmes	Old	None	None	Budget R 480,000 Expenditure R 480,000	Capacity building reports	

Key P	erforman	ce Area 1:	Spatial R	ationale										
Outo	omes 9:		Responsi	ve, Accour	table, Effe	ctive and Eff	ficient Local (	Sovernment Syst	tem					
Strat	outs : Organisat tegic Obje tegic Obje	ctives	• II • II • A	<ul> <li>Implement a differentiated approached to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul> To enhance conditions for economic growth and job creation To manage and coordinate spatial planning within the municipality										
Pro jec t No	Priorit Y Areas (IDP)	Key performa nce indicator	Project Name	Baselin e	2018/19 Annual Target	Revised 2018/19 Annual Target	2017/18 Actual Achieveme nt	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	Challeng es	Corrective measures	Budget/ Expenditure	Means of verificatio n	
				d and capacitat ed	program mes		Programme s							
10.	LED	Number of SMME's capacitate d	Capacity building of SMME's	20x SMME's capacitat ed	20x SMME's to be capacitat ed	None	Achieved 20x SMME's capacitated	Achieved 20x SMME's capacitated	Old	None	None	Budget R180 000.00 Expenditure R170.050.00	Reviewed concept document and ToR capacity building report with list of all trained SMME's	
11.	IDP	Number of IDP/Budge t reviewed	Develop ment and review of IDP/Bud get	One reviewed adopted 2017/20 18 IDP/Bud get	1x Adoption of credible2 019/2020 IDP	None	Achieved  2018/2019 IDP compiled and adopted	Achieved 2019/20 IDP compiled and adopted	Old	None	None	Budget R419,150.00 Expenditure R280,450.00	Attendance registers, Invites, Agenda and IDP/BUDGE T document	
12.	Ä	Number of IDP representa tive forums held	IDP represen tative forums	Function al 2017/20 18 IDP represen tative forum	3x IDP represent ative forum meetings coordinat ed	None	Not Achieved 2x IDP Representat ive Forum meetings coordinated	Achieved 3 x IDP Representative forum meeting coordinated	Old	None	None	Budget R135,350.00 Expenditure R97,730.00	Attendance registers, invites Agenda and presentatio n of process plan	

Key P	erforman	ce Area 1:	Spatial R	ationale									
Outc	omes 9:		-	•	•			Government Syst					
Strat	outs : Organisat tegic Obje tegic Obje	ctives	<ul> <li>Implement a differentiated approached to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul> To enhance conditions for economic growth and job creation To manage and coordinate spatial planning within the municipality										
Pro jec t No	Priorit y Areas (IDP)	Key performa nce indicator	Project Name	Baselin e	2018/19 Annual Target	Revised 2018/19 Annual Target	2017/18 Actual Achieveme nt	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	Challeng es	Corrective measures	Budget/ Expenditure	Means of verificatio n
13.	IDP	Number of strategic planning sessions coordinate d	Strategic planning sessions	3x strategic planning sessions held	3x strategic planning to be held	None	Achieved  3x strategic sessions held	Achieved 3x strategic planning session held	Old	None	None	Budget R553,270.00 Expenditure R403,846.80	Attendance registers, Invite, Agenda and IDP/BUDGE T document
14.	ā	Number of approved IDP documents printed	Printed IDP docume nts	200 2017/20 18 IDP docume nts printed	Printing of 200 2018/201 9 IDP document s	None	Achieved 200 IDP Documents printed	Achieved 200 IDP Documents printed	Old	None	None	Budget R191,100.00 Expenditure R191,100.00	2018/2019 IDP documents printed
15.	External Audit	Percentage of audit queries addressed	Audit action plan	New Indicator	100% of Auditor general queries addresse d	None		No queries raised for the financial year	New	None	None	Opex	Updated Audit action plan

Key P	erforman	ce Area 1:	Spatial R	ationale									
Outcomes 9: Responsive, Accountable, Effective and Efficient Local Government System													
Outputs:  Implement a differentiated approached to municipal financing, planning and support  Improving access to basic services  Implementation of the community works programme  Actions supportive of the human settlement outcome  Key Organisational Strategic Objectives Strategic Objectives  Strategic Objectives													
Pro jec t No	Priorit y Areas (IDP)	Key performa nce indicator	Project Name	Baselin e	2018/19 Annual Target	Revised 2018/19 Annual Target	2017/18 Actual Achieveme nt	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	Challeng es	Corrective measures	Budget/ Expenditure	Means of verificatio n
16.	Internal Audit	Percentage of internal audit queries addressed	Audit action plan	New indicator	100%of internal audit queries addresse d	None	C. J.	No queries raised for the financial year	New	None	None	Opex	Updated audit action plan
17.	Risk Management	Percentage of risks resolved within timeframe as specified in the risk register	Risk register	0% of risks resolved within the timefra me as specified in the register	100%of risks resolved within the timefram e as specified in the register	None	Not Achieved  0% of risks resolved within the timeframe as specified in the register	Achieved 100% (2 of 2) of risks resolved within the timeframe as specified in the register	Old	None	None	Opex	Strategic Risk Register
18.	Council	Percentage of Council resolutions implement ed	Impleme ntation of council resolutio ns	New indicator	100% of council resolution s implemen ted	None		Achieved 100% (14 of 14) of Council resolutions implemented	New	None	None	Opex	Updated Council Resolution register

Key P	erforman	ce Area 1:	Spatial R	ationale											
Outc Outp	omes 9:	ional ectives	Responsi  II  III  A  To enhan	ve, Accourmplement amproving amplementactions sup	a differenti access to ba ation of the portive of t ons for eco	differentiated approached to municipal financing, planning and support cess to basic services on of the community works programme rtive of the human settlement outcome s for economic growth and job creation inate spatial planning within the municipality									
Pro jec t No	Priorit y Areas (IDP)	Key performa nce indicator	Project Name												
19.	Audit committee	Percentage of audit committee resolutions implement ed	Impleme ntation of Audit committ ee resolutio ns	New indicator	100% of Audit council resolution s implemen ted	None		Achieved 100% (1 of 1) of Audit Committee resolutions implemented	New	None	None	Opex	100% of audit committee meetings resolutions implemente d		

#### 7.2 Technical Services

		nce Area (KI	PA) 2:	_	RVICE DE										
	ome 9:				Respective, Accountable ,Effective and Local Government System  Implement a differentiated approach to municipal financing, planning and support										
Obje	Organiza ctives	tional Strate	gic	• T	Implement a differentiated approach to municipal financing, planning and support  • To provide sustainable basic services and infrastructure development To improve /upgrade conditions of municipal roads and storm water infrastructure and maintenance To provide sustainable basic services and infrastructure development										
Pro jec t No	egic Obje Priorit Y Areas( IDP)	Key performa nce indicator	Project Name	Baselin e	2018/1 9 Annual Target	Revise d 2018/ 19 Annual target	2017/18 Actual Achieveme	2018/19 Actual achievement Achieved/ Not achieved	New /Old Indicato	Challeng es/Reas on for variance	Correcti ve measure s	Budget /Expenditure	Means of verification		
20.	Roads and	Number of road KM's upgraded	Mohodi to Maponto Gravel to Tar	3.5 km gravel to tar road construc ted	Constrict ion of 0.4 km tar road	None	Achieved 3.5 km gravel to tar road constructed	Achieved 0.4km of tar road constructed	Old	None	None	Budget R5,704,335 Expenditure R5,704,334.83	Specification , Advert, SLA, appointment letter, progress report and completion certificate		
21.	storm water infrastructure	road KM's	Ramokgo pa to Eisleben gravel to tar	8.5 km gravel to tar road construct ed	Constructi on of 2.5 km tar road	None	Not Achieved 1,5 km of roads constructed and completed	Achieved 2.5km of tar road constructed	Old	None	None	Budget R13,502,077.00 Expenditure R13,497,316.84	SLA, appointment letter, progress report and completion certificate		
22.		report for	Capricorn park internal street	New indicator	Designs of 5km internal streets	None	N/A	Achieved Final Design report approved	New	None	None	Budget R 1,965,552.00 Expenditure R 1,920,140.63	Appointment letter of consultant and approved design report		

Key	Performa	nce Area (Ki	PA) 2:	BASIC SI	ERVICE DEI	LIVERY										
Outc	ome 9:			Respecti	Respective, Accountable ,Effective and Local Government System											
Outp				Implement a differentiated approach to municipal financing, planning and support												
Key (	Organizat	tional Strate	gic	To provide sustainable basic services and infrastructure development												
	ctives			To in	To improve /upgrade conditions of municipal roads and storm water infrastructure and maintenance											
Strat	egic Obje	ectives		To provi	To provide sustainable basic services and infrastructure development											
Pro jec t No	Priorit y Areas( IDP)	Key performa nce indicator	Project Name	Baselin e	2018/1 9 Annual Target	Revise d 2018/ 19 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement Achieved/ Not achieved	New /Old Indicato r	Challeng es/Reas on for variance	Correcti ve measure s	Budget /Expenditure	Means of verification			
23.	Roads and	Number of road km upgraded		9.5 km gravel to tar road construct ed	Constructi ons of 1.5 km tar road	No <mark>ne</mark>	Not Achieved	Achieved 1.5 km of tar road constructed	Old	None	None	Budget R 7,794,261.00 Expenditure R7,793,757.76	SLA, appointment letter, progress report and completion certificate			
24.	storm water infrastructure		g internal streets phase 1	Approved design report	Constructi on of 1.5 km internal streets	None	Not Achieved	Achieved 2.5km of internal streets constructed	New	Received additional MIG funding of R 6 million from COGTA.	None	Budget R17,890, 824 Expenditure R16,869,098.51	SLA, Appointment letter, progress report and completion certificate			
25.	sstructure	roads and	Blading of gravel roads	New Indicator	603 km of gravel roads bladed and storm water maintaine d	None	MIL	Not Achieved 467 km of gravel roads to be bladed and storm water maintained	New	Persistent Mechanical breakdown of Plant. Ageing Infrastruct ure plant	Budget provision for procureme nt of new plant made in 2019/20	Opex	Monthly reports and signed worksheets			

Key	Performa	nce Area (Kl	PA) 2:		RVICE DE											
	ome 9:				Respective, Accountable ,Effective and Local Government System											
Outp				Implement a differentiated approach to municipal financing, planning and support												
_	_	tional Strate	gic		To provide sustainable basic services and infrastructure development											
	ctives				To improve /upgrade conditions of municipal roads and storm water infrastructure and maintenance											
	egic Obje		1		o provide sustainable basic services and infrastructure development											
Pro jec t No	Priorit y Areas( IDP)	Key performa nce indicator	Project Name	Baselin e	2018/1 9 Annual Target	Revise d 2018/ 19 Annual	2017/18 Actual Achieveme nt	2018/19 Actual achievement Achieved/ Not	New /Old Indicato r	Challeng es/Reas on for variance	Correcti ve measure s	Budget /Expenditure	Means of verification			
						target		achieved								
26.	Sports facilities	Phase 3 of Mohodi sports complex completed.	Mohodi sports complex phase 3	Complete d phase 1&2 Mohodi sports complex	f <mark>or</mark> Mohodi Sports	Construction of 1 x Ablution block and change rooms, 1 x combinat ion courts, 1 x ticket office with guard house, 1 x 2000 steel grandsta nd and 1 x parking area	Not Achieved		Old	2000 Steel grandstand not installed in line with target.	Provision for installation of 2000 grandstand made for 2019/20 Financial year. N.B. Savings from another contracto r was transferre d to this project for completio n.	Budget R5,510,246 Expenditure R 3,893,553.93	Progress report and practical completion certificate			

Key I	Performa	nce Area (Ki	PA) 2:	BASIC SI	RVICE DE	LIVERY									
Outc	ome 9:			Respecti	ve, Accoun	table ,Effe	ective and Loca	al Government	System						
Outp				Implement a differentiated approach to municipal financing, planning and support											
		ional Strate	gic	To provide sustainable basic services and infrastructure development											
	ctives			To improve /upgrade conditions of municipal roads and storm water infrastructure and maintenance											
	egic Obje			•	To provide sustainable basic services and infrastructure development										
Pro jec t No	Priorit y Areas( IDP)	Key performa nce indicator	Project Name	Baselin e	2018/1 9 Annual Target	Revise d 2018/ 19 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement Achieved/ Not achieved	New /Old Indicato r	Challeng es/Reas on for variance	Correcti ve measure s	Budget /Expenditure	Means of verification		
27.	Electricity Network	&installed	n and replacem	480 of Electricity meters replaced & installed	220 Electricity meters installed & replaced	None	Not achieved.		Old	The communit y's unwillingn ess to allow the Contracto r to commenc e with the scope of works.	The project will be rolled over into 2019/20 financial year.	Budget R2,400,000 Expenditure R1,187 662.50	Specification committee report, Appointment Letter. SLA. Completion certificate		
28.	AG Action Plan	Percentage of Audit queries addressed	Audit action plan	New Indicator	100% of Auditor general quarries addressed	None		No queries raised for the financial year	New	None	None	Opex	Audit action plan		
29.	Int A	of internal	10.0.0	New indicator	100%of internal general queries addressed	None		No queries raised for the financial year	New	None	None	Opex	Updated audit action plan		

Key I	Performa	nce Area (KP	PA) 2:	BASIC SE	RVICE DEL	IVERY									
Outc	ome 9:	,	•	Respectiv	e, Accoun	table ,Eff	ective and Loc	al Government	System						
Outp	uts:			Implement a differentiated approach to municipal financing, planning and support											
		ional Strate	gic	To provide sustainable basic services and infrastructure development											
	ctives			To improve /upgrade conditions of municipal roads and storm water infrastructure and maintenance											
	egic Obje				To provide sustainable basic services and infrastructure development										
Pro jec t No	Priorit y Areas( IDP)	Key performa nce indicator	Project Name	Baselin e	2018/1 9 Annual Target	Revise d 2018/ 19 Annual	2017/18 Actual Achieveme nt	2018/19 Actual achievement Achieved/ Not	New /Old Indicato r	Challeng es/Reas on for variance	Correcti ve measure s	Budget /Expenditure	Means of verification		
30.	Risk Management	Percentage of risks resolved within timeframe as specified in the risk resolutions implement ed	Risk register	% of risks resolved within the timefra me as specified in the risk register	100% of risks resolved within the timefra me as specified in the register	None	ic h	achieved Achieved 100% (2 of 2)of risks resolved timeframe as specified in the register	Old	None	None	Opex	Strategic Risk Register and Operational Risk register		
31.	Council	Percentage of council resolutions implement ed	Impleme ntation of council resolutio ns	New indicator	100% of council resolutions implemented	None		Achieved 100% (09 out of 09) of council resolutions implemented	New	None	None	Opex	Updated council resolution register		
32.	Audit Committee	Percentage of audit committee resolutions implement ed	Impleme nt audit committ ee resolutio ns	New indicator	100% of audit committ ee resolutio ns impleme nted	None		Achieved 100% (2 of 2) of audit committee resolutions implemented	New	None	None	Opex	Updated Audit committee resolution register		

# 7.3 Community Services

		nce Area (KF	PA) 2:		RVICES DELIVE								
Outc	ome 9:			Responsiv	e, Accountable	e, Effective	and Efficient	: Local Governme	ent Syste	m			
Outp	uts :			• Im	plement a diff	erentiated	approach to	municipal finance	cing, plan	ning and s	upport		
_				• Im	proving acces	s to basic s	services						
				• Im	plementation	of the com	munity work	s programme					
				• Ac	tions supportiv	ve of the h	uman settlem	nent outcome					
Key S	Strategic	Organization	nal	To provide	sustainable b	asic servic	es and infras	tructure develo	pment				
		d Strategic o											
Pro	Priorit	Key	Projec	Baseline	2018/19	Revised	2017/18	2018/19	New	Challen	Correcti	Budget	Means of
jec	у	performa	t		Annual	2018/1	Actual	Actual	/Old	ges	ve	/Expenditure	verification
t	Areas(	nce	Name		Target	9	Achieveme	achievement	Indicat		measure		
No	IDP)	indicator				Annual	nt	Achieved/	or		s		
						Target		Not achieved					
33.	(0	Compiled	Develo	New	<u>Development</u>	None		Achieved	New	None	None	Budget	Specification
	Social	Integrated	p IWMP	indicator	of IWMP		The state of the s	Developed				R550,000,00	report.
	<u>a</u>	Waste						IWMP					
		Manageme										Expenditure	Approved
	services	nt Plan										R485, 246.50	IWMP
	ice												Council
													resolution
34.	and	Number of	Supply	New	Supply of 10	None		Achieved	New	None	None	Budget	Appointment
		bulk refuse		Indicator	x 6M3 bulk			10x 6m3 Bulk				R 264,000.00	letter.
	amenities	containers	refuse		refuse			refuse					
	eni	supplied	contain		containers			container				Expenditure	
	itie		er					delivered				R263, 580.86	
	SS												
				I	l		l				1		1

Key	Performa	nce Area (KF	PA) 2:		RVICES DELIV								
Outo	ome 9:							: Local Governm					
Key :		Organization d Strategic o		• Im • Im • Ac	proving acces plementation tions supporti	s to basic s of the com ve of the h	services munity work uman settlen			ning and s	upport		
Pro jec t No	Priorit y Areas( IDP)	Key performa nce indicator	Projec t Name	Baseline	2018/19 Annual Target	Revised 2018/1 9 Annual Target	2017/18 Actual Achieveme nt	2018/19 Actual achievement Achieved/ Not achieved	New /Old Indicat or	Challen ges	Correcti ve measure s	Budget /Expenditure	Means of verification
35.	Number of furniture of items Mogwa supplied di commu nity hall furniture e			New indicator	600 x chairs and 10x tables	None	7	Not Achieved 500x Chairs and 10x tables were purchased and delivered	New	500 chairs procured due to budget constrai nts	None. The 500 chairs were found to satisfy the need after a need assessme nt was done	Budget R 190,123 Expenditure R189,060.00	Appointment letter and delivery note
36.	Traffic and	Number of roadblocks staged within the required timeframe	Law enforce ment operati ons	New Indicator	48x roadblocks staged	None		Achieved 48x roadblocks staged	New	None	None	Opex	Law enforcement operations plans and reports
37.	d Licensing	Percentage of drivers licenses examined	Manage ment of drivers licenses	New indicator	100% of drivers licenses clients examined	None		Achieved 100% (4809) of drivers licenses examined	New	None	None	Opex	Reconciliatio n report and RD report

Outc Outp Key S Obje	ome 9: outs : Strategic ctives and	nce Area (KP Organization d Strategic o	nal bjective	Responsiv	uplement a diffuproving acces uplementation tions supportion e sustainable b	e, Effective erentiated s to basic of the com ve of the h asic service	approach to services imunity work uman settlem ces and infras	nent outcome tructure develop	oment	ning and s			
Pro jec t No	Priorit y Areas( IDP)	Key performa nce indicator	Projec t Name	Baseline	2018/19 Annual Target	Revised 2018/1 9 Annual Target	2017/18 Actual Achieveme nt	2018/19 Actual achievement Achieved/ Not achieved	New /Old Indicat or	Challen ges	Correcti ve measure s	Budget /Expenditure	Means of verification
38.		Percentage of learners licenses examined	Manage ment of learner s licenses	New indicator	learners licenses examined	None		Achieved 100% (3465) of learners licenses examined	New	None	None	Opex	Reconciliatio n report and RD report
39.	Traffic and Licensing	Percentage of vehicles registered	Registr ation of motor vehicles	New indicator	100% of received applications for vehicle registration processed	None	1	Achieved 100% (891) of received applications for vehicle registration processed	New	None	None	Opex	Report on number of motor vehicle registered
40.	AG Action plan	Percentage of audit queries addressed	Audit action plan	New indicator	100% of Auditor general queries addressed	None	шг	No queries raised for the financial year	New	None	None	Opex	Audit action plan
41.	Internal Audit	Percentage of internal audit queries addressed	Audit action plan	New indicator	100%of internal queries addressed	None		No queries raised for the financial year	New	None	None	Opex	Updated Audit action plan
	1	V)(	ol.	er	no	le	h	۸UT	111		3 (	alit	Y

Key	Performa	nce Area (KF	PA) 2:		RVICES DELIV								
	ome 9:							Local Governm					
Key		Organization		• Im • Im • Ac	proving acces plementation tions supporti	s to basic s of the com ve of the h	services nmunity work uman settlen		<u> </u>	ning and s	upport		
Pro jec t No	Priorit y Areas( IDP)	d Strategic of Key performa nce indicator	Projec t Name	Baseline	2018/19 Annual Target	Revised 2018/1 9 Annual Target	2017/18 Actual Achieveme nt	2018/19 Actual achievement Achieved/ Not achieved	New /Old Indicat or	Challen ges	Correcti ve measure s	Budget /Expenditure	Means of verification
42.	Risk Management	Percentage of risks resolved within timeframe as specified in the register	Risk register	0% of risk resolved within the timefram e as specified in the register	100% of risk resolved within the timeframe as specified in the register	None	0% risks resolved	Not Achieved 0% risks resolved	Old	Budget allocated to landfill and landfill activities for 2021/22 financial year.	Temporar y measure taken to record and report on waste managem ent by interns from DEA and University of Limpopo using SAWIS.	Орех	Strategic Risk Register
43.	Council	Percentage of council resolutions implement ed	Implem entatio n of Council resoluti ons	New indicator	100% of council resolutions implemented	None		Achieved 100% (04 of 04) resolutions implemented	New	None	None	Opex	Updated Council resolution register

Key I	Performa	nce Area (KF	PA) 2:	BASIC SER	RVICES DELIV	ERY							
Outc	ome 9:			Responsiv	e, Accountable	e, Effective	and Efficient	Local Governm	ent Syste	m			
	Strategic	Organizatio		• Im • Im • Ac	proving acces plementation tions supporti	s to basic s of the com ve of the h	services munity work uman settlem			ning and s	upport		
jec y performa t Annual 2018/1 Actual Actual Achievement Indicat or No IDP) Indicator Annual Target Annual Target No achieved No achieved No achieved								Means of verification					
44.	Audit Committee	Percentage of Audit committee resolutions implement ed	Implem entatio n Audit commit tee resoluti ons	New indicator	100%of Audit committee resolutions implemented	None	<u> </u>	No AC resolutions taken	New	None	None	Opex	Updated audit Committee resolution register

# 7.4 Corporate Services

Key	Performan	ice Area (KF	PA) 6:					Development					
	ome 9:							nt Local Govern					
Obje	Strategic (	Organizatio I strategic	nal	Provide a and coun	n accounta	ble and trans ees	parent muni	-	stained pul	olic partici		ordination of admi	
Pro jec t No	Priority Areas (IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/19 Annual target	2017/18 Actual Achievem ent	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	Challen ges	Correcti ve measur es	Budget /Expenditure	Means of verificatio n
45.	Administration	Number of office furniture procured and allocated	Procure ment of office furnitur e	37 office furniture items procured	Procurem ent of 12 office furniture items	Procuremen t of 39 office furniture items	Achieved Procured 37x furniture and allocated to officials	Achieved 45x office furniture procured	Old	None	None	Budget R200 000 Expenditure R199,171.27	Approved specificatio n, Delivery Notes, Appointmen t Letters Invoices
46.	stration	Number of municipal vehicles procured	Procure ment of municip al vehicles	1x municipa I bakkie procured	Procurem ent of 2x municipal Sedans	None	Achieved Procured 1x bakkie	Achieved 2x municipal sedans procured	Old	None	None	Budget R 630,487.00 Expenditure R630,369.56	Approved specificatio n, Delivery Notes, Appointmen t Letters Invoices
47.	Human Resources Management	Developed and Submitted workplace skills plan and annual tanning report(AT R) submitted to LGSETA)	Develo pment of WSP and ATR	Approve d 2017/18 Workpla ce skills plan	Developm ent of Workplac e skills plan and annual training report	None	Achieved Workplace skills plan and Annual Training report(WS P and ATR submitted to LGSETA BY 30 April	Achieved WSP and ATR developed and Submitted to LGSETA	Old	None	None	Opex	Approved WSP and ATR acknowledg ement letter from LGSETA

Key	Performar	ice Area (KF	PA) 6:					Development					
Outo	ome 9:							ent Local Govern					
Outp								cipal financing, <sub>I</sub>					
		Organizatio	nal				parent muni	cipal through su	istained pul	olic partici <sub>l</sub>	pation, cod	ordination of adm	inistration
		l strategic			cil committ			-:	<b>.</b> :				
Pro	ctives	KPI	Duning			Revised	2017/18			Challen	Correcti	nt and innovation	Means of
jec t No	Priority Areas (IDP)	KP1	Projec t Name	Baselin e	2018/19 Annual Target	2018/19 Annual target	Actual Achievem ent	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	ges	ve measur es	/Expenditure	verificatio n
48.		Number of Employee training programm es coordinate	Trainin g of Employ ees	06x Training program mes coordina ted	4x Employee s training program me coordinat ed	Coordinate 5x training programs to capacitate municipal officials	Achieved 6x training programm es for employees	Achieved 7x Training programmes coordinated	Old	None	None	Budget R 650,000 Expenditure R 459,485.77	Attendance registers and employee Training Report
49.	Human Resources Man	Number of Councillor s training programm es coordinate	Trainin g of Councill ors	10x Training program mes coordina ted	04x Councillor s training program mes coordinat ed	Coordinate 5x training programs to capacitate municipal Councillors	Achieved 10x programm es undertake n	Not achieved 03x Training programmes coordinated	Old	Amount left after the roll out of the 1 x training program me was not enough to fund the second program me.	Ensures that all targets are reached in every quarter for 2019/20 financial year	Budget R 250,000 Expenditure R 130,755	Attendance registers and Councillor Training Reports
50.	Management	Percentag e of Bursaries/ Loan awarded to officials and Councillor s	Internal Bursary /Loans fund	100% of eligible employe es and councillo rs awarded with bursary/	100% of eligible employee s and councillor s awarded with bursary/L	100% of eligible employees awarded with bursary in line with available budget	Achieved 100% of eligible employees and councillors awarded with bursary/Lo	Achieved 100% (25 of 25) of eligible employees awarded with bursary in line with available budget	Old	None	None	Budget R230,405 Expenditure R 474,489.25	Signed Bursary/Loa n agreement

Key	Performan	ice Area (KF	PA) 6:					Development					
Outo	ome 9:			Responsi	ve ,Account	able, Effectiv	e and Efficie	nt Local Govern	ment Syste	m			
Outp				Impleme	nt a differe	ntiated appro	ach to munic	cipal financing, p	olanning an	d support			
Obje	_	Organizatio I strategic	nal	and coun	cil committ	ees		-	-	- '		ordination of admi	nistration
Pro jec t No	Priority Areas (IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/19 Annual target	2017/18 Actual Achievem ent	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	Challen ges	Correcti ve measur es		Means of verificatio n
				Loan in line with available budget	oan in line with available budget		an in line with available budget						
51.	Human Resources N	Number of internship / Experienti al training programm es coordinate	Facilitat ion of interns hips and experie ntial training	09 Learners enrolled for experien tial training program me and 09 appointe d as Interns	Facilitate 06 Internshi ps/ Experienti al tanning program mes	Facilitate 02 Internships/ Experiential training programme s	Achieved Placed 06x learners on internship and Experienti al Training programm e	Achieved 6x Internships/ Experiential programmes facilitated.	Old	None	None	Opex	Internship/ Experiential training agreements
52.	Management	Approved Employme nt equity report submitted to DOL	Develo pment of Employ ment equity report	1x employ ment equity report submitte d to DOL	Developm ent of Employm ent equity report for submissio n to DOL	None	Achieved 1x employme nt equity report submitted to DoL by January 2018	Achieved Employment equity report submitted to DoL	Old	None	None	Opex	Approved Employmen t equity report

Key	Performar	nce Area (KF	PA) 6:	Municipa	l Transform	ation and Org	janizational	Development					
Out	come 9:							nt Local Govern					
	puts:							cipal financing, p					
		Organizatio	nal				parent muni	cipal through su	stained pub	olic partici <sub>l</sub>	pation, coo	rdination of admi	nistration
	ectives and	l strategic			cil committe						_		
	ectives	T	1									nt and innovation	1
Pro		KPI	Projec	Baselin	2018/19	Revised	2017/18	2018/19	New	Challen	Correcti		Means of
jec t	Areas (IDP)		Name	е	Annual Target	2018/19 Annual	Actual Achievem	Actual achievement.	/Old Indicato	ges	ve measur	/Expenditure	verificatio n
No	(IDF)		Name		rarget	target	ent	Achieved/	r		es		••
110						target	Circ	Not achieved	•				
53.	_	%	Installa	Fire	100%	None	Not	Achieved	Old	None	None	Budget	Approved
	_ =	installatio	tion of	detector	in <mark>stallat</mark> io		achieved	100%				R45,950.00	Specificatio
	Mai	n	Fire	not	n			Firefighting					n, Delivery
	n F	n of fire	detecto	recomm	of fire			equipment					note and
	}en	detectors	rs and	ended	detectors			installed in				Expenditure	Appointmen
	Human Resourc Management	and alarm	alarm system.	for municipa	and alarm			Municipal				R 45,950.00	t letter
	rces nt	system	System.	Г	system	133	512	buildings					
	δ	3,3(0111		buildings	System		41						
54.		Number of	Mainten	7x ICT	9X ICT	8X ICT	Achieved	Achieved	Old	None	None	Budget	Approved
		ICT	ance of	systems	systems	sy <mark>stems</mark>	7x ICT	8X ICT				R1,789,986	specificatio
		systems	IT	maintain	maintaine	maintained	systems	systems					n,
		maintaine	system	ed and	d and	and	maintained	maintained					Appointmen
		d and licenced	s and	licenced (Microso	licenced	licenced	and licenced	and licenced				Expenditure	t letters Delivery
		licericed	licences	ft,			(Microsoft,					R1,654,775.11	note
				Symante			Symantec					K1,034,773.11	Invoices
				c and			and						DRP
	ICT			backup			backup						implementa
				exec,			exec,						tion report.
				Venus,			Venus,						
				Payday			Payday						
				and GIS licenses			and GIS licenses						
				are in			are in						
				place			place						
				p. 10.00									

Key	Performan	ice Area (KF	PA) 6:					Development					
	ome 9:							nt Local Govern					
Outp								cipal financing, p					
		Organization	nal				parent muni	cipal through su	stained pul	olic particit	pation, coo	rdination of admi	nistration
_		l strategic			cil committ				•: : :				
Pro	Ctives	KPI	Duoine		2018/19	Revised	2017/18	2018/19	New	Challen	Correcti	nt and innovation	Means of
jec t No	Priority Areas (IDP)	KPI	Projec t Name	Baselin e	Annual Target	2018/19 Annual target	Actual Achievem ent	Actual achievement. Achieved/ Not achieved	/Old Indicato r	ges	ve measur es	/Expenditure	verificatio
55.	ICT	Percentag e of implement ation of DRP	Implem entatio n of Disaste r recover y plan	New Indicator	100% implemen tation of disaster recovery Plan	None		Not achieved.	New	No responsi ve bids during competit ive bidding processe s	Sourcing the services of SITA to provide the municipa lity with DRP the solution	Budget R 1,200,000 Expenditure R0	Approved Specificatio n, Advert
56.		Number of council meeting coordinate d	Coordin ation of council meetin g	New Indicator	4X Council meeting coordinat e	None	Achieved 4x Council meetings coordinate d	Achieved 4x Council meetings held	New	None	None	Opex	Attendance registers Notice agenda Resolutions
57.	Council Support	Number of ward committee s capacity building programm e coordinate	Ward commit tee capacit y building programme	New Indicator	Coordinat e 2x ward committe es capacity building program mes	None	Achieved 1x Ward committee capacity building programm es	Achieved 2x ward committee capacity building programmes	Old	None	None	Budget R 400,000.00 Expenditure R 399,983.48	Attendance registers
58.		Number of ward committee conferenc e	Ward commit tee confere nce held	New Indicator	1x Ward committe e conferenc e	None	Achieved 1x Ward Committee conference coordinate	Achieved. 1x Ward committee conference coordinated	Old	None	None	Budget R1,150,000 00 Expenditure R1,146,484.29	Attendance register

Key	Performan	ice Area (KF	PA) 6:	Municipa	l Transform	ation and Org	janizational	Development					
Outo	ome 9:							nt Local Govern					
Outp								cipal financing, p					
		Organizatio	nal				parent muni	cipal through su	stained pub	olic partici <sub>l</sub>	pation, coo	ordination of adm	inistration
	ctives and	l strategic			cil committ								
	ctives											nt and innovation	
Pro jec t No	Priority Areas (IDP)	КРІ	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/19 Annual target	2017/18 Actual Achievem ent	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicato r	Challen ges	Correcti ve measur es	Budget /Expenditure	Means of verification
59.	AG Action Plan	Percentag e of audit queries addressed	Audit action plan	New Indicator	100% of Auditor General queries addresse d	None		Not Achieved 100% (2 of 2) of Auditor General queries addressed	New	None	None	Орех	Audit action plan
60.	Internal Audit	Percentag e of internal audit queries addressed	Audit action plan	New indicator	100% of internal audit queries addresse d	None	小仙	Not Achieved 75% (18 of 24) of Internal audit queries addressed	New	PMS not cascade to all employe es. ICT governa nce framewo rk.	Outstan ding findings to be impleme nted in the 1st Quarter of 2019/20	Орех	Updated Audit action plan
61.	Risk Management	Percentag e of risks resolved within the timeframe as specified in the risk register	Risk register	New indicator	100% of risk resolved within the timefram e as specified in the register	None		Achieved 100% of risk resolved within the timeframe as specified in the register	New	None	None	Орех	Strategic risk register
62.	Council	Percentag e of council resolution	Implem entatio n of council	New indicator	100%of council resolution s	None		Not Achieved 83% (20 of 24) of Council	New	Council resolutio ns deferred	Resoluti ons to be	Opex	Updated council resolution register

Key	Performan	ice Area (KP	PA) 6:	Municipa	Transform	ation and Org	anizational	Development					
Outo	ome 9:							nt Local Governi					
Outp	uts:							cipal financing, p					
Key	Strategic (	Organization	nal	Provide a	n accountal	ble and trans	parent muni	cipal through su	stained pub	lic particip	oation, coo	rdination of admir	nistration
_		l strategic		and coun	cil committe	ees							
	ctives		1				•		tinuous inst			nt and innovation	
Pro	Priority	KPI	Projec	Baselin	2018/19	Revised	2017/18	2018/19	New	Challen	Correcti	Budget	Means of
jec	Areas		t	е	Annual	2018/19	Actual	Actual	/Old	ges	ve	/Expenditure	verificatio
t	(IDP)		Name		Target	Annual	Achievem	achievement.	Indicato		measur		n
No						target	ent	Achieved/	r		es		
								Not achieved					
		S	resoluti		implemen			resolutions		to	impleme		
		implement	ons		ted			implemented		Portfolio	nted in		
		ed								committ	2019/20		
										ees	Financial		
											year		
63.	Audit	Percentag	Implem	New	100% of	None		Achieved	New	None	None	Opex	Updated
	committ	e of Audit	entatio	indicator	Audit	1.00	600	100% (9 of 9)					Audit
	ee	committee	n of		committe			of Audit					Committee
		resolution	Audit		е		- 47	committee					resolution
		S	commit		resolution			resolutions					register
		implement	tee		S			implemented					
		ed	resoluti		implemen			•					
			ons		ted		A 60						

## 7.5 Municipal Manager's Office

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLIC	C PARTICIPATI	ON					
Outo	ome 9:			Responsi	ve, Accour	itable, Effe	ctive and Effici	ent Local Goveri	nment Sys	stem			
Outp	uts:						rough a refined ancial capabilit	ward committee y	e model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ency and account	tability
Pro jec t No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
64.	F	Percentage of cases instituted and defended	Litigatio n Manage ment	New Indicator	100%of cases institute d and defende d	None	Achieved 100%of cases instituted and defended	Achieved 100% (7 of 7) of cases instituted and defended	New	None	None	Budget R 842 400.00 Expenditure R 664,646.40	Contingent liability report
65.	Legal Advisory ser	Percentage of legal advises provided	Provisio n of legal advisor y service s	100%of legal advises provided	100%of legal advises provided	None	Achieved 100%of legal advises provided	Achieved 100% (11 of 11) of legal advises provided	Old	None	None	Орех	Case register SLAs Reports and/or written opinions
66.	services	Percentage of by-laws reviewed	Review of by laws	New indicator	100% of bylaws reviewed	None	Achieved 100% of bylaws reviewed	Achieved 100% (5 of 5) of by-laws reviewed	New	None	None	Budget R158,673 Expenditure R 0	Reports and/or drafted by laws

Key	Performa	nce Area (Ki	PA) 5:	GOOD GO	VERNANC	E & PUBLI	C PARTICIPATI	ON					
Outo	ome 9:			Responsi	ve, Accour	itable, Effe	ctive and Effici	ent Local Gover	nment Sys	stem			
Outp	outs:						rough a refined ancial capabilit	ward committed Y	e model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ency and account	tability
Pro jec t No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
67.			Printing of newslet ters	12000 x newslett ers printed	10 000 x newslett ers printed	6 000 x newslett ers printed	Achieved 12000 x newsletters printed	Achieved 6 000 x newsletters printed	Old	None	None		Specification, Advertiseme nt, Order and delivery note
68.	Communications	Number of printing and publication s done	Printing of Diaries, Calend ars and Know your leaders (KYL)	-500 x Diaries -1500 x Calendar s -1000 x Know your leaders	-1000 x Diaries 1500 x Calendar s -1000 x Know your leaders	None	Achieved 500x Diaries -1500x Calendars -1000x Know your leaders	Achieved 1000x Diaries, 1500x calendars and 500x KYL delivered and distributed	Old	None	None	Budget R850,000 Expenditure R 842,420.87	Specification Advertiseme nt, Order and delivery note
69.			Printing annual report	100X Annual report printed	100% Annual report printed	200X Copies of Annual report printed.	Achieved 100x Annual reports printed.	Achieved 200x Annual Reports Printed	New	None	None		Approved specification, Advert, Order and Delivery note

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLI	C PARTICIPATI	ON					
Outo	ome 9:			Responsi	ve, Accoun	itable, Effe	ctive and Effici	ent Local Goveri	nment Sys	stem			
Outp	outs:						ough a refined ancial capabilit	ward committee y	e model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ency and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	КРІ	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
70.	Communications	Number of Event Manageme nt Equipment procured	Procure ment of Event Manage ment Equipm ent	Procured branding material	Procured of National Corporat e Flags, Municipa I Branding and Load hailers	Procure ment of 4x Municipa I and 4xNation al Corporat e Flags, 06x Loud Hailers and 10x Municipa I Branding material.	Achieved Procured 1x banner wall, 2x Budget roll up, 2x pop up banner, 2x fountain flag, 1x Country flag, 2x telescopic flag, 2x sharkfin flag, 1x fold up table, 1x director chair, 1x Gazebo	Achieved 6x Municipal and 4xNational Corporate Flags, 06x Loud Hailers and 10x Municipal Branding material.	Old	None	None	Budget R 150,000 Expenditure R 136,108.70	Approved specification, Advert, Order and Delivery note
71.	Ğ	Percentage of municipal activities published and marketed	Marketi ng, Publicit y and Adverti sed	100% municipa I Activities markete d and publicise d	100% of Municipa I Activities markete d, advertis ed and publicise d	None	Achieved 100% of Municipal Activities marketed, advertised and publicised	Achieved 100% of Municipal Activities marketed, advertised and publicised	Old	None	None	Budget R 492,225 Expenditure R 489,471.77	Approved specification, Advert, Order and Delivery note

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLIC	C PARTICIPATI	ON					
Outo	ome 9:			Responsi	ve, Accour	itable, Effe	ctive and Effici	ent Local Gover	nment Sys	stem			
Outp	outs:						ough a refined ancial capabilit	ward committed y	e model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ency and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	КРІ	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
72.	Interr	Informatio n Technolog y(IT)Audit conducted	IT Audit applicat ion control	New indicator	IT Audit applicati on control conducte d	IT Audit conducte d.	72.1	Achieved 1x IT Audit application control conducted	New	None	None	Budget R500,000 Expenditure R 378,000	Specification , Advert, Appointment letter final IT audit report
73.	Internal Audit	Number of Audit steering committee meetings coordinate d	Audit Steerin g commit tee meetin gs	New Indicator	4 x Audit steering committ ee meeting coordina ted	None		Achieved 4x Audit steering committee meeting coordinated	New Indicat or	None	None	Opex	Minutes, Attendance register
74.	Internal Audit	Number of performan ce audit reports submitted to council	Perform ance Audits	4x Perform ance audits report submitte d to council	Ax Perform ance audits report submitte d to council	None	Achieved 4x Performance audits report submitted to council	Achieved 4x Performance audit report submitted to Council.	Old	None	None	Opex	Performance audit report
75.	al Audit	Number of audit committee meetings coordinate d	Audit commit tee meetin gs	6X Committ ee meeting s coordina ted	4x Audit committ ee meeting coordina ted	None	Achieved 6X Committee meetings coordinate	Achieved 4x Audit Committee meetings coordinated	Old	None	None	Opex	Minutes, Attendance register Audit committee quarterly reports

Key	Performa	nce Area (KP	PA) 5:	GOOD GO	VERNANC	E & PUBLIC	C PARTICIPATI	ON					
Outc	ome 9:			Responsi	ve, Accour	table, Effe	ctive and Effici	ent Local Goveri	nment Sys	stem			
Outp	uts:						ough a refined ancial capabilit	ward committed y	e model				
Obje		Organizatior d strategic	nal					e transparent ef participation is s			es transpare	ency and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	КРІ	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
76.	Risk management	Number of risk manageme nt committee meetings	Risk manag ement commit tee meetin g	4x Risk manage ment committ ee meeting s coordina ted	4x Risk manage ment committ ee meeting s coordina ted	None	Achieved 4x Risk management committee meetings coordinate	Achieved 4x Risk Management Committee meetings coordinated	Old	None	None	Орех	Minutes of meetings and Attendance Register
77.	Risk management	Number of strategic risk assessmen t report compiled	Strategi c Risk Assess ment	One 2018/20 19 Strategic risk assessm ent conducte d and report compiled	One 2019/20 20 Strategic risk assessm ent conducte d and report compiled	None	Achieved 1x 2018/2019 Strategic risk assessment conducted and report compiled	Achieved 1x 2019/2020 Strategic risk assessment conducted and report compiled (20/05/19)	Old	None	None	Орех	Strategic Risk Assessment report and register
78.	Risk management	Number of operationa I risk assessmen t report compiled	Operati onal risk assess ment	One 2018/19 Operatio nal risk register	One 2019/20 Operatio nal risk register compiled	None	Achieved 1x 2018/19 Operational risk register	Achieved 1x 2019/20 Operational risk register compiled	New	None	None	Орех	Operational risk register
79.	ment	Number of Fraud awareness	Fraud Awaren ess	Two Fraud awarene	Two Fraud awarene	None	Achieved	Not achieved	Old	Unavailab ility of	Awareness has been	Opex	Attendance register

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLI	C PARTICIPATI	ON					
Outo	ome 9:			Responsi	ve, Accour	itable, Effe	ctive and Effici	ent Local Goveri	nment Sys	stem			
Outp	outs:						rough a refined ancial capabilit	ward committed y	e model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ency and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
		campaign conducted	Campai gns	ss campaig n conducte d	ss campaig n conducte d		2x Fraud awareness campaign conducted	1x Fraud awareness conducted	<i>i</i> -	Fraud facilitator s from CDM and CoGHSTA	moved to 2nd quarter of 2019/20 financial year		
80.	Performance	Number of SDBIP Quarterly Performan ce Reports	Quarter ly SDBIP Perform ance Reports	4x Quarterl y SDBIP Perform ance Reports	4x Quarterl y SDBIP Perform ance Reports	None	Achieved 4x Quarterly SDBIP Performance Reports	Achieved 4x Quarterly SDBIP Performance Reports	Old	None	None	Opex	Quarterly SDBIP Performance Report
81.	ce Management System	Number of performan ce Assessmen t conducted	Perform ance Assess ment of Snr Manage rs	2x 2017/18 Snr Manager s perform ance assessm ents conducte d	4x Perform ance assessm ent conducte d	2x Perform ance assessm ents conducte d	Not Achieved 2x 2017/8 Snr. Managers performance assessments conducted	Achieved 2x Performance assessments conducted	Old	None	None	Opex	Performance assessment report

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLI	C PARTICIPATI	ON					
Outo	ome 9:			Responsi	ve, Accoun	itable, Effe	ctive and Effici	ent Local Goveri	nment Sys	tem			
Outp	outs:						rough a refined ancial capabilit	ward committed y	e model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ency and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
82.	Performance	Compiled Annual performan ce report	Compil ation and submis sion of Annual perform ance report	Compile d and submitte d 2016/17 Annual perform ance report compiled and submitte d	Compilat ion and submissi on of 2017/18 Annual perform ance report	None	Achieved 2016/17 Annual performance report compiled and submitted	Achieved 1x Annual Performance report compiled and submitted	Old	None	None	Орех	2017/18 Annual Council resolution of the approval of Performance report
83.	Management System	Annual Report (AR) compiled and submitted	Compil ation and submis sion of Annual report	Compile d and submitte d Approve d 2016/17 AR	Compilat ion and submissi on of 2017/18 Annual report	None	Achieved 2016/17 Annual report compiled	Achieved 2017/18 Annual report compiled and printed.	Old	None	None	Opex	Council resolution on approved 17/18 AR
84.	1	Developed Service delivery and budget implement ation plan (SBDIP)	Develo pment of 2019/2 020 SDBIP	Approve d 2018/19 SDBIP	Approve d 2019/20 SDBIP	None	Achieved 2018/19 SDBIP compiled and approved	Achieved 2019/20 SDBIP compiled and approved	Old	None	None	Opex	Approved SDBIP 2019/20 Council resolution

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLI	C PARTICIPATI	ON					
Outo	ome 9:			Responsi	ve, Accour	itable, Effe	ctive and Effici	ent Local Govern	nment Sys	stem			
Outp	outs:						rough a refined ancial capabilit	ward committee ty	e model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ency and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
85.	Performance N	Reviewed Service delivery and budget implement ation plan (SBDIP)co nsolidated	Review ed of 2018/2 019 SDBIP	Reviewe d 2017/18 SDBIP	Reviewe d of 2018/20 19 SDBIP	None	Achieved reviewed 2018/19 SDBIP approved	Achieved Reviewed 2018/19 SDBIP compiled and approved	Old	None	None	Орех	Reviewed SDBIP 2018/19 report Council resolution
86.	Management System	PMS Automated System	Procure ment of automa ted Perform ance Manage ment system	New indicator	4x PMS Impleme ntation reports	Procure ment of an Automat ed PMS	New	Achieved 1x Procurement of Automated PMS	New	None	None	Budget R 1,400,000 Expenditure R 888,633.68	Implementati on report SLA Appointment letter
87.	Office of the Mayor	Number of HIV/AIDS council meetings held	HIV/AI DS council meetin gs	1x HIV/AID S council meeting held	Coordina te 4x HIV/AID S council meeting s	None	Not Achieved 1x HIV/AIDS council meeting held	Achieved 4X HIV events held	Old	None	None	Opex	Attendance register Minutes

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLI	C PARTICIPATI	ON					
Outo	ome 9:			Responsi	ve, Accour	itable, Effe	ctive and Effici	ent Local Gover	nment Sys	stem			
Outp	outs:						ough a refined ancial capabilit	ward committed y	e model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ency and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
88.		Number of Youth activities/e vents coordinate d	Youth Develo pment progra mmes	1x Youth Event held	Coordina te 4x Youth forum meeting s	Coordina te 3x Youth forum meeting s	Not Achieved 1x Youth Event held	Achieved 3x Youth forum meetings held	Old	None	None	Opex	Attendance register Minutes
89.	Office of the Mayor	Number of Women and children activities/e vents coordinate d	Women and Childre n develop ment progra mmes	4x events held	Coordina te 4x Women/ children meeting s	Coordina te 2x Women/ children meeting s	Achieved 4x Events held	Achieved 2x women/childre n meetings Coordinated	Old	None	None	Opex	Attendance register Minutes
90.	yor	Number of activities/e vents related to people with disability coordinate d	Disabilit y develop ment progra mmes	3x Disabilit y forum held	Coordina te 4x disability forum meeting	None	Not Achieved 3x events/activiti es/meetings.	Achieved 4x disability forum meeting held	Old	None	None	Opex	Attendance register Minutes

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLIC	C PARTICIPATI	ON					
Outc	ome 9:							ent Local Goveri		stem			
Outp	uts:						rough a refined ancial capabilit	ward committee y	e model				
Obje	_	Organization d strategic	nal					e transparent ef articipation is s			es transpare	ncy and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
91.	Office of the Mayor	Number of older person activities/e vents coordinate d	Older persons progra mmes	4x Older persons events	Coordina te 4x older persons meeting s	Coordina te 2x older persons meeting s	Achieved 3x events/activiti es/meetings held	Achieved 2x older persons meetings	Old	None	None	Opex	Attendance register Minutes
92.	AG action plan	Percentage of audit queries addressed	Audit action plan	100% of Auditor General queries addresse d	100% of Auditor general queries addresse d	None		Not Achieved 67% (2 of 3) of Auditor General queries addressed	New	Queries relates to misalign ment between IDP and SDBIP.	Alignment of SDBIP & APR done for 2019/20 and independe ntly reviewed.	Орех	Updated AG action plan
93.	Internal Audit	Percentage of internal audit queries addressed	Audit action plan	New indicator	100%of internal audit queries addresse d	None		Not Achieved 57% (4 of 7) of Internal audit queries addressed	New	Queries relates to misalign ment between IDP and SDBIP.	Alignment of SDBIP & APR to be done for 2019/20 and independe ntly reviewed.	Opex	Updated Audit action plan

Key	Performa	nce Area (KF	PA) 5:	GOOD GO	VERNANC	E & PUBLI	C PARTICIPATI	ON					
Outo	ome 9:			•				ent Local Goverr		stem			
Outp	outs:						rough a refined ancial capabilit	ward committee y	model				
Obje		Organization d strategic	nal					e transparent ef participation is s			es transpare	ncy and accoun	tability
Pro jec t No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/1 9 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achievemen t	2018/19 Actual achievement. Achieved/ Not achieved	New /Old Indicat or	Challeng es	Correctiv e measures	Budget /Expenditure	Means of verification
94.	Risk Management	Percentage of risks resolved within timeframe as specified in the risk register	Risk register	50% of risks resolved within the timefra me as specified in the register	100% of risks resolved within the timefra me as specified in the register	None	Not Achieved 50% of risks resolved within the timeframe as specified in the register	Not Achieved 50% (1 of 2) of risks resolved within timeframe as specified in the risk register	Old	No PMS Coordinat or to coordinat e cascading of PMS to lower level.	PMS Coordinato r prioritized for 2019/20 financial year	Opex	Strategic risk register
95.	Council	Percentage of Council resolutions implement ed	Implem entatio n of council resoluti ons	New indicator	100% of council resolutio ns impleme nted	None		Achieved 100% (17 of 17 of council resolutions implemented	New	None	None	Opex	Updated council resolution register
96.	Audit committee	Percentage of audit committee resolutions implement ed	Implem entatio n of Audit commit tee resoluti ons	New indicator	100% of audit committ ee meeting s resolutio ns impleme nted	None		Not Achieved 92% (58 of 63) of Audit committee resolutions implemented	New	5x Audit committe e resolution s not implemen ted	Outstandin g resolutions to be implement ed in the 2019/20 Financial year	Opex	Updated Audit committee resolution register

# 7.6 Budget and Treasury Department

Key F	Performan	ce Area (KP	A) 4:	MUNICIP	AL FINANCI	AL VIABIL	ITY AND MANA	AGEMENT					
Outco	ome 9:							nt Local Govern					
Outp	uts:1 & 7:							o municipal fin	ancing, plar	nning and su	ıpport		
		Organization strategic ob					ncial capability Incial manage						
Proj ect No	Priorit y Areas( IDP)	КРІ	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
97.		Approved adjustmen t budget	Adjust ment budget	2017/18 Adjustm ent budget approve d	Approved adjustmen t budget	None	Achieved 1x 2017/18 Approved adjustment budget	Achieved 1x 2018/19 adjustment budget approved	Old	None	None	Opex	Council resolution on approved adjustment budget
98	Budget and	Developed and tabled Draft 2019//20 annual budget	2019/2 0 Draft annual budget	Adopted 2018/19 budget	Developed and tabled Draft 2019/20 annual budget	None	Achieved 1x 2018/19 Draft budget tabled to Council	Achieved 1x 2019/20 Draft budget developed tabled to Council	Old	None	None	Орех	Council resolution on approved 2019/20 Annual budget
99.	d Reporting	Adopted 2019/20 Annual budget	Adoptio n of 2019/2 0 Annual budget	Approve d 2018/19 budget	Adoption of 2019/20 Annual budget	None	Achieved 2018/19 Annual Budget	Achieved 1x 2019/20 Annual budget adopted	Old	None	None	Opex	Council resolution on adopted 2019/20 annual budget
100.		Submitted 2018/19 Annual Financial statement s to	Submis sion of 2018/1 9 AFS	2016/17 Annual financial stateme nts submitte d to the	2017/18 Annual financial statement s submitted to the	None	Achieved 2016/17 AFS submitted	Achieved 2017/18 Annual financial statement submitted to	Old	None	None	Budget R900 000.00 Expenditure R764,290.00	Acknowledge ment letter Approved Annual Financial Statements.

Key F	Performan	ce Area (KP	A) 4:	MUNICIP	AL FINANCI	AL VIABIL	ITY AND MAN	AGEMENT					
Outco	ome 9:	-		Responsi	ve, Accounta	able, Effect	tive and Efficie	ent Local Govern	nment Syste	m			
Outp	uts:1 & 7:						ted approach incial capability	to municipal fin /	ancing, plan	ning and su	pport		
		Organization strategic ob		To ensur	e sound and	stable fina	incial manage	ment					
Proj ect No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
		Auditor General		General Auditor General	General Auditor General			the Auditor General					
101.	Buc	Number of Section 71 reports submitted to Treasury	Submis sion of Section 71 reports	12X Section 71 reports submitte d to Treasury	12x Section 71 reports submitted to Treasury	None	Achieved 12X Section 71 reports submitted	Achieved 12X Section 71 reports submitted	Old	None	None	Орех	Acknowledge ment letter Signed Section 71 reports
102.	Budget and Reporting	Number of Section 52 reports submitted	Submis sion of section 52 reports	4x Quarterl y reports submitte d	4x Quarterly Report	None	Achieved 4x quarterly reports	Achieved 4x quarterly reports	Old	None	None	Орех	Council Resolution Signed section 52 reports
103.	ting	Number of MSCOA post implement ation reports	mSCOA post implem entatio n plan	4x Report submitte d	4x Quarterly report submitted Council	None	Achieved 4x quarterly reports	Achieved 4x quarterly reports	Old	None	None	Орех	Council resolution mSCOA post implementati on reports

		ce Area (KP	A) 4 :				ITY AND MANA						
	ome 9:							nt Local Govern					
Outp	uts:1 & 7:						ted approach t ncial capability	o municipal fina	ancing, plan	ning and su	pport		
		Organization					incial manage						
	tives and Priorit	strategic ob	jectives Projec	Baselin	2018/19	Revised	2017/18	2018/19	New /	Challeng	Correcti	Budget	Means of
Proj ect No	y Areas( IDP)	KP1	t Name	е	Annual Target	2018/1 9 Annual target	Actual Achieveme nt	Actual achievement . Achieved/ Not achieved	Old Indicator	es	ve measur es	/Expenditure	verification
104.	Budget and Reporting	2018/19 Section 72 (mid-year) report	Compil ation and submis sion of 2018/1 9 Section 72 report	2017/18 Section 72 report	Section 72 report submitted	None	Achieved 1x section 72 reports submitted	Achieved 1x section 72 reports submitted	Old	None	None	Орех	Acknowledge ment letter Signed of section 72 report.
105.	Supply chain	Number of infrastruct ure assets revaluatio n reports	Revalua tion of infrastr ucture Assets	2017/18 report on revaluati on of infrastru cture assets.	Revaluatio n of 4X infrastruct ure Assets	None	Achieved 4x Revaluation Reports	Achieved 4x Revaluation Reports	Old	None	None	Budget R 1,300,000.00 Expenditure R1,116,345.65	Signed specification, Advertiseme nt, Appointment letter, Infrastructur e Revaluation reports
106.	Supply chain Management	Number of fixed assets register (FAR) & general ledger (GL) reconciliati on	Fixed Assets register reconcil iation report	12x FAR and GL reconcili ation	12x FAR and GL reconciliati on	None	Achieved 12x FAR and GL reconciliation	Achieved 12x FAR and GL reconciliation	Old	None	None	Орех	Far and GL Reconciliatio n Report

Key F	Performan	ce Area (KP	A) 4:	MUNICIP	AL FINANCI	AL VIABIL	ITY AND MANA	AGEMENT					
	ome 9:	•		Responsi	ve, Accounta	able, Effect	ive and Efficie	nt Local Govern	nment Syste	em			
Outp	uts:1 & 7:			• A	<u>dministratio</u>	n and finai	ncial capability		ancing, pla	nning and su	ipport		
		organization strategic ob		To ensur	e sound and	stable fina	incial manage	ment					
Proj ect No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
107.		Number of Asset verification reports	Physical Assets Verifica tion	2x Physical assets verificati on reports	2x Physical assets verification reports	None	Achieved 2X Assets verification reports	Achieved 2X Assets verification reports	Old	None	None	Орех	Physical Asset verification reports
108	Supply o	Number of inventory Count reports	Invento ry Count	4X Inventor y Count reports	4X Inventory Count reports	None	Achieved 1x Inventory Count Report	Achieved 4x Inventory Count Report	Old	None	None	Opex	Inventory Count Report
109.	chain Management	Developed procureme nt plan	Develo pment of Procure ment Plan	1x Signed Procure ment plan	2018/19 Signed Procureme nt plan	None	Achieved 1x Signed Procurement plan	Achieved 1x Signed procurement plan	Old	None	None	Орех	Signed 2018/19 procurement plan
110.	ent	Number of SCM performan ce reports	Supply Chain Manage ment(S CM) perform ance plan	4x SCM perform ance reports	4x SCM performan ce reports	None	Achieved 4x SCM performance reports	Achieved 4x SCM performance reports	Old	None	None	Орех	SCM performance report And Council resolution.

		ce Area (KP	A) 4 :				ITY AND MAN						
	ome 9:							ent Local Govern					
-	uts:1 & 7:			• A	<u>dministratio</u>	n and finai	ncial capability		ancing, plan	ning and su	ıpport		
		Organization strategic ob		To ensur	e sound and	stable fina	incial manage	ment					
Proj ect No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
111.	Revenue	Percentage of revenue Collected Revenue Manageme nt.	Manage ment of Revenu e collecti on	New Indicator	50% collection in billed revenue	None		Achieved 79% has been collected against billing	New	None	None	Opex	Revenue collection report (BS902 report)
112.	e Management	Reclassifie d debtors' accounts.	Custom er data cleansi ng	New Indicator	Transfer of opening balances from Venus to solar	None		Achieved Uploading of verified and reviewed data(debtor) and MSCOA compliant analysis done	New	None	None	Budget R 500 000.00 Expenditure R 398,000.00	Age analysis report
113.	Revenue Management	Updated General Valuation Roll (GVR) and developed Suppleme ntary valuation roll (SVR)	Updatin g GVR and Develo pment of Supple mentar y valuatio n roll	New Indicator	Maintenan ce of the General Valuation roll and the developme nt of the supplemen tary valuation roll	None		Achieved 1x Maintenance of the General Valuation roll and the development of the supplementar y valuation roll	New	None	None	Budget R 300,000.00 Expenditure R 299,400.00	General Valuation roll and the supplementa ry valuation roll report

		ce Area (KP	A) 4:				ITY AND MANA						
	ome 9:							nt Local Govern					
Outpi	uts:1 & 7:						ted approach t ncial capability	o municipal fina	ancing, plan	ning and su	ipport		
		Organization					ıncial manageı						
		strategic ob				· - · · ·	2017/10	1 2242/42		I a		1	
Proj ect No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
114.		Number of Debtors reconciliati on reports	Debtors reconcil iations reports	Debtors reconcili ation reports	12x Debtors reconciliati on reports	None	Not Achieved 6x monthly debtors reconciliation done	Achieved 12x Debtors reconciliation reports	Old	None	None	Opex	Debtors reconciliation report
115.	Revenue Management	Number of Traffic and Licensing reconciliati on reports	12 x Traffic and Licensin g reconcil iation reports	12x Traffic and Licensin g reconcili ation report	12x Traffic and Licensing reconciliati on reports	None	Achieved 12x reports were done and reconciled.	Achieved 12x Traffic and Licensing reconciliation reports	Old	None	None	Opex	12x Traffic and Licensing reconciliation reports
116.	Expenditure Manaç	Number of salary reports (Employee s and Councillor s)	Salary reconcil iations reconcil ed to General Ledger	12x Salary reconcili ation reports	12x Salary reports reconciled to General Ledger	None	Not achieved	Achieved 12x Salary reports reconciled to General Ledger	Old	None	None	Opex	System salary reports, HR Memos, S&T CLAIMS, and Overtime claims GL, Reconciliatio ns.
117.	Management	Number of VAT 201 reconciliati ons	VAT 201 reconcil iations	6x VAT 201 reconcili ations	6x VAT 201 reconciliati ons	None	Achieved 6x VAT 201 reconciliation	Achieved 6x VAT 201 reconciliations	Old	None	None	Opex	Output VAT reports, Inputs VAT invoices,

		ce Area (KP	A) 4:				ITY AND MANA						
	ome 9:							ent Local Govern					
Outp	uts:1 & 7:						ted approach t ncial capability	to municipal fin	ancing, plan	ining and su	ipport		
		Organization strategic ob					ancial manage						
Proj ect No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
		submitted to SARS		submitte d to SARS	submitted to SARS		s submitted to SARS	submitted to SARS					VAT 201 Forms, Reconciliatio ns.
118.	Expenditure	Number of Expenditur e on staff benefits reports reconciled to General Ledger	Expendi ture on staff benefits (MFMA section 66)	12 Reports on Expendit ure on staff benefits complet ed	12 x Expenditur e on staff benefits reports reconciled to the General Ledger	None	Achieved 12x Reports on Expenditure on staff benefits reports reconciled to General Ledger	Achieved 12x Reports on Expenditure on staff benefits reports reconciled to General Ledger	Old	None	None	Opex	Salary reconciliation , System salary reports
119.	ture Management	Number of Petty Cash reconciliati ons and registers	Petty Cash reconcil iations register s	12x Petty Cash reconcili ation and registers complet ed	12x Petty Cash reconciliati on and registers completed	None	Achieved 12x Petty Cash reconciliation Reports	Achieved 12x Petty Cash reconciliation Reports	Old	None	None	Opex	Petty cash vouchers, cash slips, replenishme nt reports
120.		Number of updated retention registers	Retenti on register	1x Updated retentio n register	1x Updated retention register	None	Achieved Updated project and retention register compiled	Achieved 1x Updated retention register	Old	None	None	Opex	Retention register, Project certificates, Supplier invoices,

Key F	Performan	ce Area (KP	A) 4:	MUNICIP	AL FINANCI	AL VIABIL	ITY AND MANA	AGEMENT					
Outco	ome 9:							nt Local Govern					
•	uts:1 & 7: Strategic (	Organization	al	• A	dministratio	n and fina	ted approach t ncial capability ancial manage		ancing, plan	ning and su	ipport		
Object Proj ect No	ctives and Priorit Y Areas( IDP)	strategic ob	pjectives Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
													reconciliation reports
121.		Number of creditors reports reconciled	Credito r's reconcil iation reports	12x Creditor s reports reconcile d	12x Creditors reconciliati on reports	None	Achieved 12x creditors reconciliation	Achieved 12x Creditors reconciliation reports	Old	None	None	Opex	Creditors reconciliation reports
122.	Expenditure Management	Number of updated UIF register	Unauth orised irregula r and fruitless and wastefu l expendi ture register (UIF)	New Indicator	1x updated UIF registers	None		Achieved 1x updated UIF register	New	None	None	Opex	Updated UIF register

		ce Area (KP	A) 4:				ITY AND MAN						
	ome 9:							ent Local Govern					
Outp	uts:1 & 7:						ted approach t ncial capability	to municipal fina	ancing, plan	ning and su	pport		
Kev S	Strategic (	Organization	al				incial capability						
		strategic ob											
Proj ect No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
123.	AG action plan	Percentage of audit queries addressed	Audit action plan	New indicator	100% of Auditor general queries addressed	None		Not achieved 97% of Auditor General queries addressed	New	Electricity distributio n losses above the threshold	Service Provider appointe d to install smart meters to reduce the losses.	Opex	Updated Audit action plan
124.	Internal Audit	Percentage of internal audit queries addressed	Audit action plan	New indicator	100% of internal audit queries addressed	None		Not Achieved 76% (19 of 25) of Internal Audit queries addressed	New	Verificatio n of Assets. Inadequa te Cash Managem ent	Internal Audit to conduct a retest. Investig ation in progress . To be complet ed by 31st August 2019	Opex	Updated Audit action plan

Key F	Performan	ce Area (KP	A) 4:	MUNICIP	AL FINANCI	AL VIABIL	ITY AND MANA	AGEMENT					
	ome 9:							ent Local Govern					
-	uts:1 & 7:						ted approach t ncial capability	to municipal fin /	ancing, plar	nning and su	pport		
		Organization strategic ob		To ensur	e sound and	stable fina	incial manage	ment					
Proj ect No	Priorit y Areas( IDP)	KPI	Projec t Name	Baselin e	2018/19 Annual Target	Revised 2018/1 9 Annual target	2017/18 Actual Achieveme nt	2018/19 Actual achievement . Achieved/ Not achieved	New / Old Indicator	Challeng es	Correcti ve measur es	Budget /Expenditure	Means of verification
125.	Risk Management	Percentage of risks resolved within timeframe as specified in the risk register	Risk register	34% of risks resolved	100%of risks resolved within the timeframe as specified in the register	None	Not Achieved 34% of risks resolved	Achieved 100% (3 of 3) of risks resolved within the timeframe as specified in the risk register	Old	None	None	Opex	Strategic risk register
126.	Council	Percentage of Council resolutions implement ed	Implem entatio n of council resoluti ons	New indicator	100% of council resolutions implement ed	None		Achieved 100% (38 of 38) of Council resolutions implemented	New	None	None	Opex	Updated council resolution register
127.	Audit committee	Percentage of audit committee resolutions implement ed	Implem entatio n of Audit commit tee resoluti ons	New indicator	100% of audit committee meetings resolutions implement ed	None		Achieved 100% (27 of 27) of Audit Committee resolution implemented.	New	None	None	Opex	Updated Audit committee resolution register

### 8. EXTERNAL SERVICE PROVIDER'S ASSESSMENT REPORT - 2018/19 FINANCIAL YEAR

Section 46 (1) (a) of the Municipal Systems Act, 2000 (Act 32 of 2000) obligates a municipality to report on the performance of the each of the External Service providers for the financial year. The performance report for each of the external service providers is presented as per the table below:

Project Name	Appointed service provider (consultant/ contractor/ supplier)	Expenditure on Project	Project achieved /not achieved /Term contract	Project status quo	Reason for variance	Mitigation measure	Project Start Date	Project End Date	Rating Excellent= 5 V. Good= 4 GOOD=3 AVERAGE= 2 POOR=1
			Basic se	rvice and In	frastructure delivery	/			
Design and Construction of	Sef Mod	R 6 527 89 <mark>5.26</mark>	Achi <mark>eved</mark>	100%	None	None	28/11/2018	30/04/2019	5
Matipana Madikana	Kipp Consulting Engineers	R 1 265 86 <mark>2.50</mark>	Achieved	100%	None	None	28/11/2018	30/04/2019	5
Design and Construction of Mohodi Maponto phase 3	Sebushi Somo Construction and Projects	R 5 704 334.81	Achieved	100%	None	None	15/10/2018	30/043/2019	5
Upgrading of Nthabiseng Internal Streets	Engcor Engineers	R 2 130 830.85	Achieved	100%	None	None	19 September 2017	30 June 2019	5
phase 1	Gvardit Trading CC	R 9 238 018.63	Achieved	100%	None	None	10 September 2018	30/03/2019	5
Moletji Cluster Office	IB Business Enterprise JV Khatakhata Business Enterprise	R 572,179.00	Not achieved	15%	Poor performance by Contractor. Disruptions due to land dispute	Contract terminated	04 June 2018	30 June 2019	1
Capricorn park Upgrading of	NKP Consultants(PTY) LTD	R 929 318.19	Achieved	100%	None	None	1 <sup>st</sup> July 2018	31 December 2018	5

Project Name	Appointed service provider (consultant/contractor/supplier)	Expenditure on Project	Project achieved /not achieved /Term contract	Project status quo	Reason for variance	Mitigation measure	Project Start Date	Project End Date	Rating Excellent= 5 V. Good= 4 GOOD=3 AVERAGE= 2 POOR=1
internal streets from gravel to surfacing	Sef mod Projects	R5 972 385.26	Not Achieved	80%	None	None	24 April 2019	30 October 2019	4
Mohodi Sports Complex Extension	Dimacay Trading Enterprise	R3 699 404.84	Achieved	100%	None	None	01 September 2018	31 December 2018	5
Mohodi Sports	Tainama JV Superway	R 2,311,290.72	Not achieved	80%	Multi-year project final scope to be completed in the 2019/20 FY	Contract lapsed.	14 July 2017	30 June 2019	4
Complex phase 3	Paballo Consulting Engineers	R 520,207.27	Not achieved	80%	Multi-year project final scope to be completed in the 2019/20FY	Contract lapsed.	18/092017	30/06/2019	4
Compiled Integrated Waste Management Plan	Mamadi and Company SA (Pty) Ltd	R 485,246.50.	Achieved	100%	None	None	01/04/2019	30/06/2019	5
600x Chairs and 10x tables were purchased and delivered	Ramsley Contractors (Pty) Ltd.	R 189,060.00	Not Achieved	80%	500 chairs procured due to budget constraints	None	01/10/2018	30/12/2018	4
Installation and replacement of Electricity bulk meters	Afrika Smart utilities JV	R 1,306,428.75	Not Achieved. Appointment of Service Provider, site establishment and procurement of material.	20%	The community's unwillingness to allow the Contractor to commence with the scope of works.	The project will be rolled over into 2019/20 financial year.	01/04/2019	30/06/2019	1

Project Name	Appointed service provider (consultant/ contractor/ supplier)	Expenditure on Project	Project achieved /not achieved /Term contract	Project status quo	Reason for variance	Mitigation measure	Project Start Date	Project End Date	Rating Excellent= 5 V. Good= 4 GOOD=3 AVERAGE= 2 POOR=1
Supply of 10 x 6M3 bulk refuse containers	Elle Engineering (Pty) Ltd.	R 263, 580.86	Achieved	100%	None	None	01/01/19	30/03/19	5
			<b>Spatial ratio</b>	nale and Loc	al Economic Develop	ment			
Demarcation of 150 sites at Ratsaka village	Techni plan Development Strategists (Pty) Ltd.	R 150,000.00	Achieved	100%	None	None	01/05/2019	30/04/2020	4
Pegging of 250 Sites at Ratsaka village	LM Geomatics	R197,641.65	Achieved	100%	None	None	1/11/2018	30/11/2018	5
1x investor conference held	Med Golding Consultants cc	R 289,535.00	Achieved	100%	None	None	15/11/2018	30/06/2019	5
1x Career Expo to be held	"Kolobe Science Technology Arts and Academy (Kosta Foundation)	R 177,345.00	Achieved	100%	None	None	28/12/2018	30/04/2019	5
6x graduates capacitated in Agricultural Programmes	Agri Success (Pty)Ltd	R 480,000.00	Achieved	100%	None	None	01/10/2018	31/05/2019	5
20x SMME's capacitated	Agri Succes (Pty) Ltd	R170.050.00	Achieved	100%	None	None	05/11/2018	12/11/2018	5
200 IDP Documents printed	Malosy Enterprise Pty Ltd.	R 191,100.00	Achieved	100%	None	None	10/08/2018	31/08/2019	5
					d Organizational Dev				
Procurement of 39 office furniture items	Lime Line Investments (Pty) Ltd. Abomark (Pty) Ltd.	R 199,171.27	Achieved	100%	None	None	01/04/2019	30/06/2019	5

Project Name	Appointed service provider (consultant/ contractor/ supplier)	Expenditure on Project	Project achieved /not achieved /Term contract	Project status quo	Reason for variance	Mitigation measure	Project Start Date	Project End Date	Rating Excellent= 5 V. Good= 4 G00D=3 AVERAGE= 2 P00R=1
Procurement of 2x municipal Sedans	Abomark (Pty) Ltd.	R 630,369.56	Achieved	100%	None	None	31/08/2019	30/09/2018	5
Installation of Fire detectors and alarm system.	Lime Line Investments	R 45,950.00	Achieved	100%	None	None	01/10/2019	31/12/2019	5
,				Financia	Viability				
Preparation and Submission of 2017/18 Annual Financial Statements	Munireps	R764,290.00	Achieved	100%	None	None	11/07/2018	31/12/2019	5
Revaluation of infrastructure Assets	L2M Projects Tladi Associates A and Sons Med Golding Consultants CC	R1,116,345.65	Achieved	100%	None	None	01/04/2019	30/06/2019	5
Uploading of verified and reviewed data(debtor) and MSCOA compliant analysis done	Asher Tshitewe JV	R 398,000.00	Achieved	100%	None	None	01/03/2019	28/02/2022	5
Maintenance of the General Valuation roll and the development of the supplementary	HCB valuation and services (Pty.) ltd	R 299,400.00	Term Contract	Ongoing	None	None	01/10/2019	31/12/2019	5
valuation roll			Cood Coo		d Dublic Doublein stir.				
Appointment of	NP Mohale	R 664,646.40	Term contract		d Public Participatio None	None	01/01/2019	31/12/2021	5
Panel of Attorneys	Attorneys, Verveen	K 004,040.40	Term contract	Ongoing	Notice	None	01/01/2019	31/12/2021	3

Project Name	Appointed service provider (consultant/ contractor/ supplier)	Expenditure on Project	Project achieved /not achieved /Term contract	Project status quo	Reason for variance	Mitigation measure	Project Start Date	Project End Date	Rating Excellent= 5 V. Good= 4 G00D=3 AVERAGE= 2 P00R=1
	Attorneys and GN Moabelo Attorneys.	1 1							
Procurement of Event Management Equipment	Okuhle Trading Ntimed Signs & Projects	R 136,108.70	Achieved	100%	None	None	01/04//2019	30/06/2019	5
IT Audit application control	Rousing Cargo Clearance and Logistics	R 378,000.00	Achieved	100%	None	None	01/04//2019	30/06/2019	5
Procurement of automated Performance Management system	CCG Systems (Pty) Ltd.	R 888,633. <mark>68</mark>	Term contract	Ongoing	None	None	01/03/2019	28/02/2022	5

### • Performance Rating description

LEVEL	TERMINOLOGY	DESCRIPTION				
5	Outstanding Performance	Performance far exceeds the standard expected at this level.				
4	Performance significantly above expectations	Performance is significantly higher than the standard expected				
3	Fully effective	Performance fully meets the standards expected in all areas.				
2	Not fully effective	Performance is below the standard required for the job in key areas.				
1	Unacceptable Performance	Performance does not meet the standard expected for the job.				

### 9. KEY CHALLENGES DURING THE YEAR UNDER REVIEW - 2018/19

• During the year under review the municipality was confronted with the following challenges which affected service delivery performance:

DESCRIPTION OF CHALLENGE	PROPOSED INTERVENTION		
Persistent breakdowns of service delivery infrastructure:	Provision has been made for procurement of additional		
Graders, Waste trucks and TLB	equipment in the 2019/20 Financial year		
Persistent Community Protests delayed installation of Smart	The Project has been rolled over into 2019/20 Financial year		
meters in Mogwadi			
Persistent non-payment of services by ratepayers led to missing	The municipality started with disconnections for non-paying		
of revenue targets	ratepayers and encourage those affected to make payment		
	arrangements		

#### 10. CONCLUSION

Molemole Municipality is proud to present this Annual Performance Report for the 2018/19 financial year to the community of Molemole. We remain committed and will continue to work with the community in the true spirit of developmental local government. It is my belief as the Accounting Officer that the municipality is on the right path to ensuring an effective and efficient administration. We remain committed to the mission of the Municipality. As we start the 2019/20 financial year we remain focused to the aspirations of our people as expressed in the reviewed Integrated Development Plan. We thank the community for their participation in the planning processes as well as in all governance structures. It is indeed an important ingredient for the success of the municipality.

MOSENA MAPHALA LAZARUS (Mr.)
MUNICIPAL MANAGER

30 August 2019

DATE